





# "Beyond CULtural TOURism: human-centred innovations for sustainable and circular cultural tourism"



#### **HORIZON 2020**

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# Deliverable 4.2 Set of articles on the Be.CULTOUR "mirror ecosystems"

Version 1.0

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#### Disclaimer

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#### **Dissemination Level**

$\boxtimes$	PU:	Public
	CO:	Confidential, only for members of the consortium (including the Commission Services)

#### **Abstract**

Be.CULTOUR aims to empower European regions to co-create innovative, circular solutions for heritage regeneration and regional development beyond cultural tourism. The objectives and impact of the project are based on the implementation of co-creation activities, the development of Local Action Plans and innovative solutions for circular cultural tourism in six pilot ecosystems located in Italy, Spain, Cyprus, Sweden, Serbia and the cross-border region of North-East Romania-Moldova. As a partner to the consortium, each pilot ecosystem has identified a specific Pilot Heritage Site on which the project's methodology will be applied, tested, and validated. This will be done together with the local stakeholders engaged in local Heritage Innovation Networks, working together amongst each other and actively involved in the participation in the Be.CULTOUR Community of Practice. In parallel, a Community of Interest is developed to engage additional organisations (mirror ecosystems) committed to engaging in a peer-learning programme and replicating the Be.CULTOUR methodology in their territory, with their resources.

This document will detail the first activities organised for the Community of Interest of the 16 ecosystems consisting of a first "Community Conversation" and an interview scheduled to enhance the Community of Interest, introduce the project activities and the peer learning programme and gather expectations in terms of innovation areas and peer learning activities. Moreover, a specific section is dedicated to the set of articles on the members of the Be.CULTOUR Community of Interest to present the 16 selected Be.CULTOUR mirror ecosystems.



# 1.1 Partners involved in the document

Participant No	Participant organisation name	Short Name	Check if involved
1 Coordinator	CONSIGLIO NAZIONALE DELLE RICERCHE, Institute for Research on Innovation and Services for Development	CNR IRISS	
2	European Regions Research and Innovation Network	ERRIN	x
3	ICLEI Europe – Local governments for Sustainability	ICLEI	
4	Iniziativa Cube S.r.l.	INI	
5	Uppsala University	UU	
6	Haute Ecole ICHEC - ECAM - ISFSC	ICHEC	
7	Open University of the Netherlands	OUNL	
8	APT Basilicata	APT-BAS	
9	Diputación Provincial de Teruel	PGT	
10	Larnaca and Famagusta Districts Development Agency	ANETEL	
11	Laona Foundation	LAONA	
12	Västra Götaland region		
13	Stalna Konferencija Gradova I Opstina	SCTM	
14	Agentia Pentru Dezvoltare Regionala Nord-Est	NERDA	
15	Verde e Moldova	VEM	



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#### 1. Description of the Project

Be.CULTOUR stands for "Beyond CULtural TOURism: heritage innovation networks as drivers of Europeanisation towards a human-centred and circular tourism economy". It expresses the goal to move beyond tourism through a longer-term *human-centred* development perspective, enhancing cultural heritage and landscape values.

Cultural tourism entails opportunities but also risks. Tourism as a whole can be a highly volatile economic sector. If not managed properly, cultural tourism can also easily turn into a "value extractive" industry, generating negative environmental, social and cultural impacts on local communities and ecosystems. This project will develop specific strategies to promote an understanding of cultural tourism, which moves away from a "stop-and-go" consumer-oriented approach towards one that puts humans and circular economy models at its centre, paying attention to nature, communities and cultural diversity. "Place", intended as the *genius loci*, the ancient spirit of the site expressing its "intrinsic value" and "people" as co-creators of its uniqueness, culture, art, tradition, folklore, productivity, spirituality, as well as its "time space routine", are the focus of Be.CULTOUR, which aims at realizing a longer-term development project for the pilot areas involved.

The overarching goal of Be.CULTOUR is to co-create and test sustainable human-centred innovations for circular cultural tourism through collaborative innovation networks/methodologies and improved investments strategies. Targeting deprived remote, peripheral or deindustrialized areas and cultural landscapes as well as over-exploited areas, local Heritage innovation networks will co-develop a long-term heritage-led development project in the areas involved enhancing inclusive economic growth, communities' wellbeing and resilience, nature regeneration as well as effective cooperation at cross-border, regional and local level.

Wide and diversified partnerships of stakeholders from 18 EU and non-EU regions of Northern-Central and Southern Europe, the Balkans, the Eastern neighbourhood and the Mediterranean will be the driving force of the project. A community of 300 innovators (which includes regional authorities and municipalities, clusters and associations, museums and tourist boards, entrepreneurs, chambers of commerce, citizens, researchers, practitioners as well as project partners) in 6 pilot regions will co-create innovative place-based solutions for human-centred development through *sustainable* and *circular* cultural tourism.

Collaborative "Heritage innovation networks" will be established in 6 European deprived remote, peripheral and deindustrialised areas and cultural landscapes identified as "pilot



innovation ecosystems": committed to the project's objectives, they have defined clear cultural tourism-related challenges requiring innovation that will serve as the basis for the collaboration with the 16 additional "mirror innovation ecosystems". Mutual learning and up-scaling of business solutions will be the objectives of the collaboration between pilot and mirror ecosystems, building the sustainability of the project's results beyond its lifetime.

By adopting a human-centred quadruple/quintuple helix approach to co-design, Be.CULTOUR will result in 6 community-led Action Plans, 18 innovative human-centred solutions and 6 closeto-market prototypes of new cultural tourism integrated services and products: these will directly contribute to inclusive economic growth, communities' wellbeing and resilience, and nature regeneration in pilot and mirror regions, stimulating effective cooperation at a crossborder, regional and local level. The core partners of the Consortium will progressively build Be.CULTOUR sustainability by broadening the interregional collaboration while anchoring it to relevant EU initiatives in the academic, business and institutional realms.

#### 1.1 Be.CULTOUR specific objectives

The scopes of the Be.CULTOUR project will be achieved through a set of specific, measurable, achievable, realistic and time-constrained (SMART) specific objectives:

Objective 1 – To assess the impacts and market potential of sustainable and circular cultural tourism at national, regional and local level through multidimensional quantitative and qualitative indicators, innovative statistical methods and advanced smart data management systems;

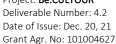
Objective 2 – To build a Community of Practice of 6 pilot regional ecosystems and a Community of Interest with 16 "mirror ecosystems" in EU and non-EU countries actively engaged in knowledge-sharing and exploitation of Be.CULTOUR's approach, methodology, tools, and innovative solutions for sustainable and circular cultural tourism;

Objective 3 - To co-develop 6 Action Plans for sustainable and circular cultural tourism by establishing collaborative "Heritage innovation networks" in 6 pilot regions in Northern-Central and Southern Europe, the Balkans, the Eastern neighbourhood and the Mediterranean;

Objective 4 - To co-develop, prototype and test human-centred and place-specific product, process and service innovations for sustainable and circular cultural tourism in pilot heritage sites;

Objective 5 – To provide policy recommendations for more effective use of European Structural Investment Funds (ESIFs) and other EU funds to support cultural tourism innovation ecosystems

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in pilot and mirror regions, and develop a proposal of evolution of ESIFs through synergies with other public funds;

Objective 6 – To contribute to deepen cultural Europeanisation through information and educational activities focused on the European history, identity and culture expressed in tangible and intangible cultural heritage and cultural landscapes, developing European Cultural Routes and European Heritage Labels in pilot heritage sites.

All partners have wide experience in developing and testing the Be.CULTOUR proposed approach, methodology and tools, ensuring the effective and time-constrained achievement of all the above-mentioned specific goals.



#### 2. Introduction

Be.CULTOUR aims to empower European regions to co-create innovative, circular solutions for heritage regeneration and regional development beyond cultural tourism. The objectives and impact of the project are based on the implementation of co-creation activities, the development of Local Action Plans and innovative solutions for circular cultural tourism in six pilot ecosystems located in Italy, Spain, Cyprus, Sweden, Serbia and the cross-border region of North-East Romania-Moldova. As a partner to the consortium, each pilot ecosystem has identified a specific Pilot Heritage Site on which the project's methodology will be applied, tested, and validated. This will be done together with the local stakeholders engaged in local Heritage Innovation Networks, working together amongst each other and actively engaged in the participation in the Be.CULTOUR Community of Practice. In parallel, a Community of Interest is developed to engage additional organisations (mirror ecosystems) committed to engaging a peer-learning programme and replicating the Be.CULTOUR methodology in their territory, with their resources.

This document will detail the first activities organised for the Community of Interest of the 16 ecosystems consisting of a first "Community Conversation" and an interview organised to enhance the Community of Interest, introduce the project activities and the peer learning programme and gather expectations in terms of innovation areas and peer learning activities. Moreover, a specific section is dedicated to the set of articles on the members of the Be.CULTOUR Community of Interest to present the 16 selected Be.CULTOUR mirror ecosystems.

#### 2.1 Document structure

The document is structured as follows:

Section 1 described the Be.CULTOUR project in brief;

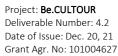
Section 2 introduced the objectives of this document related to the Community of Interest;

Section 3 provides information on the first activities of the Community of Interest, the

"Community Conversation" and the interview;

Finally, Section 4 provides detailed information about the mirror innovation ecosystems.

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### 3. The identification of needs for the peer-learning scheme

The backbone of the Be.CULTOUR community is its peer-learning activity tailored to the mirror ecosystem's needs. Indeed, to define it and plan the activities according to the Community members, it was necessary to identify the mirror's needs, gather insight on their experience in the circular economy, cultural tourism-related challenges, and expectations in terms of innovation areas.

The process of gathering information on the mirror ecosystems has been developed through two main activities: a Community Conversation and interviews.

#### 3.1 The first Community Conversation

On 26 October 2021, the first Community Conversation took place involving the Pilot Heritage Sites and the 16 mirror ecosystems. Besides presenting the project activities and the Pilot's cases, the event was the occasion for building the Be.CULTOUR Community let the mirrors introduce themselves and gather their expectations regarding Innovation Areas and peer learning activities.

Table 1 – Agenda of the first Communty Conversation

15:00	Check-in, ice-breaker and introduction of the mirror ecosystems
15:25	Beyond Cultural Tourism: the project in a nutshell Antonia Gravagnuolo, CNR IRISS, Project Coordinator
15:35	The six pilot heritage sites  Representatives from the 6 pilots
15:50	Q&A & interactive session
16:20	Connection time!  Social media get-together and grab a coffee!
16:30	Be.CULTOUR Community of Interest: structure and activities  Gaia Marotta, ERRIN, WP4 leader
16:40	Q&A & interactive session

The first part of the event was dedicated to introducing the mirror ecosystems, the main features of the Be.CULTOUR project and the pilot heritage sites.

Every representative of a mirror ecosystem was invited to take the floor and introduce the local case focusing on the circular cultural tourism aspects.

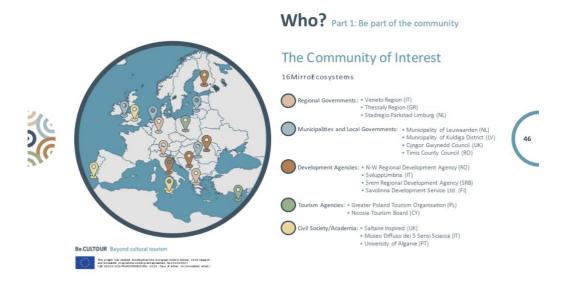


Figure 1 – the Community of Interest

Then, the coordinator (Antonia Gravagnuolo from CNR-IRISS) gave an overview of the Horizon 2020 funded project, highlighting the specific approach, key objectives, methodology and innovation areas. The representatives of the Community of Practice presented the six heritage sites focusing on the specific challenges, the type of heritage and the related innovation areas.

The first interactive part of the event was dedicated to the innovation areas. The mirror ecosystems were asked to explain what innovation areas are the most relevant for the specific local case.



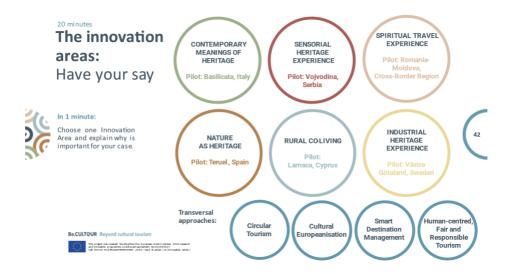


Figure 2 - interactive session on the Be.CULTOUR innovation areas

The second part of the Community Conversation was specifically dedicated to the Community of Interest activities, especially on peer learning planning.

Gaia Marotta from ERRIN presented the main activities of the Be.CULTOUR Community of interest, divided into four main parts:

- 1. Be part of a Community: 16 Different organisations and challenges
- 2. Visibility: Webpage, dissemination of best practices
- 3. Learn and Replicate: Be.CULTOUR tools and methodologies
- 4. Mark your calendar, join the peer learning scheme: Objectives, format, calendar

The last interactive session was dedicated to gathering information on the mirror's expectations.

#### 3.1.1 The Be.CULTOUR transversal innovation approaches

The first discussion was dedicated to the Be.CULTOUR project four main innovation approaches:

- The circular economy model in the cultural tourism sector, towards higher sustainability
  and regenerative tourism models which means regenerative for nature and for
  people.
- European culture and identity, strengthening its common roots, enhancing its shared heritage and valorising its beauty.

- A human-centred, fair and responsible tourism models attentive to the impacts generated in the territory.
- A Smart and human-centred data management that supports managers and institutions to enhance tourism flows and provide immersive, engaging cultural experiences.

From the discussion, it emerged that the 16 mirror ecosystems are generally interested in all of them. In particular, most of them indicated their interest in learning and implementing new innovative solutions on Circular Tourism.

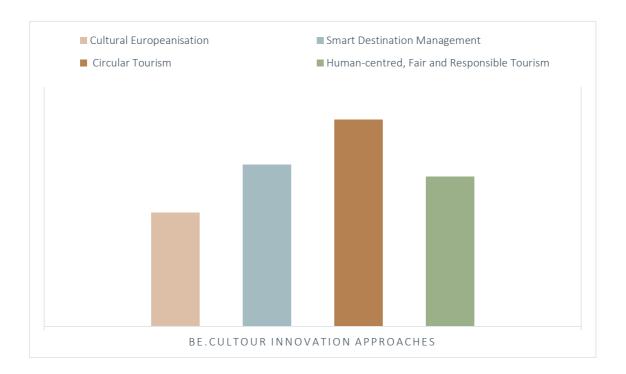


Figure 3 – the ranking of the Be.CULTOUR transversal innovation approaches

#### 3.1.2 Interest in replicating the methodology

The Be.CULTOUR methodology is based on four phases: Exploration, Strategy definition, Solutions co-development, and solutions prototyping. The 16 mirror ecosystems can be involved and learn from all of them. The second discussion was around what parts of the project methodology are more interesting for them to plan the peer-learning programme accordingly.



Figure 4 – the ranking of the Be.CULTOUR methodology assets

The majority of the mirror ecosystems has indicated an engagement in learning and replicating the first two Be.CULTOUR methodology phases, the exploration phase with establishing the local heritage innovation networks and the co-designing phase to produce community-let action plans for circular cultural tourism.

#### 3.1.3 Interest in peer learning activities

The third topic was the interest in the different project activities. Indeed, the mirror ecosystems will have the possibility to be involved and benefit from many dedicated project activities and services. The main interesting output of this discussion was that the Be.CULTOUR methodology is the output the mirror ecosystems are interested in the most. The session highlighted a general agreement on the interest in learning and replicating it, especially concerning its circular cultural aspects. The second output that every mirror ecosystem considers beneficial is being part of the Be.CULTOUR community to discuss challenges and innovative solutions with peers and experts. While the peer learning activities, both online through the Community conversation and in-person in the two Learning Labs in Brussels and Naples, are considered crucial for the mirror ecosystems, the less interesting activities are focused on their visibility. The overall main output from this interactive session is that the 16 mirror ecosystems are more interested in the project's innovative topics and methodology than in benefiting from the project visibility. Their strong commitment to implementing the Be.CULTOUR innovation actions will be a strong basis for the deployment of the Community and peer-learning activities.



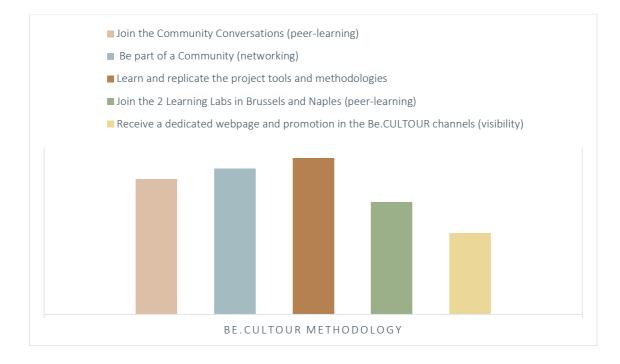


Figure 5 - the ranking of the Be.CULTOUR peer-learning activities

#### 3.1.4 Practical aspects and other discussions

The last interactive session of the first Community Conversation was an occasion to plan and discuss future meetings and activities. Indeed, a general agreement was found on the duration and the logistics of the future Community Conversation. The forthcoming activities have been presented, including the dedicated interviews.

#### 3.2 The mirror's interview

Besides the information on the general Community of Interest's needs and expectations, it was essential to collect more specific information on the 16 mirror ecosystems. The second activity carried out has been a series of dedicated interviews with them. After analysing the information gathered from the application form, the mirrors have been asked to complement, confirm and add relative information on their local cases.

The interviews' common thread has been the project's main innovation approaches, mainly the focus on the circular economy model in the cultural tourism sector and the European culture and identity, strengthening its common roots, enhancing its shared heritage and valorising its beauty. The main goal of the interviews was to understand the uniqueness, specificity and point of view of each of the mirror ecosystems in terms of challenges and best practices. This will lead to a peer-learning programme focusing on their needs, highlighting their specificities, and sharing best practices.



#### 4. Set of articles

The information gathered through the interviews are collected in the set of articles that focuses and describes some specific local aspects:

- The region, the organisation and their relations to cultural tourism.
- Their interest in the Be.CULTOUR Innovation Areas.
- The main challenges related to cultural tourism, the main strategies, plans and objectives, and the ideas for future plans and activities.
- The selected Heritage asset, the specific goals related to the circular economy, humancentred tourism or cultural Europeanisation and how it represents the European identity as a part of European history.
- The EU and international Cultural Heritage recognitions and the past and current projects and best practices.

The result is a set of articles describing the 16 mirror ecosystems that highlight their specificities in terms of challenges, especially specific approaches and innovative solutions to share with the Be.CULTOUR Community. This set of articles will be used to share their experience, best practices and challenges with the pilot partners in a user-friendly manner, as well as to promote the 16 mirror ecosystems through diverse communication means.







4.1 CYNGOR GWYNEDD COUNCIL, UK: The development of a regenerative tourism model linking the ecomuseum to the value of the local heritage, language and culture.

#### Cyngor Gwynedd Council, UK

For Cyngor Gwynedd being part of the Be.CULTOUR Community means that we can collaborate with other regions all over Europe to develop a sustainable tourism model for our communities.

# Region: Wales

- MOUNTAINS AND SEA
- RUGGED
- PERIPHERAL

# Type of organisation leading the larger local innovation ecosystem



Gwynedd County Council is a Local Authority in the northwest of Wales. Tourism is an important economic activity within Gwynedd.



### Main challenges related to cultural tourism

Historically the area has benefited from **seasonal tourism** (mainly in the summer months), providing employment opportunities for local people in an area that has seen a decline in heavy industry such as quarrying.

As the tourism season has lengthened, the demands on infrastructure, roads, water, housing and medical services has also increased, and the main honey pot areas have become full beyond capacity during the summer months and school holidays.

This can have a negative effect on the natural environment as tourists are always looking for new experiences and to get away from the crowds.

### Current strategic planning

Regional projects deliver the wider objectives identified in the Welcome to Wales Priorities for the Visitor Economy 2020 – 2025 <u>document</u>: developing a <u>regenerative tourism model</u> will highlight, celebrate, value and promote the knowledge and skills that exist within the region.

# Ideas and future perspectives

The regenerative tourism model that we are aspiring to develop will value the presence of heritage, language, culture and the natural landscape within the tourism offer, linking the Celtic saints and their routes to present day pilgrims who walk through iconic, high-value coastal landscapes along the Wales Coast Path, but are also looking for the authentic cultural experiences during their visit.

Linking the core ecomuseum sites and their surroundings will further develop the four-season offer that is essential in creating sustainable, full-time quality jobs within the tourism and hospitality sector.

# Type of cultural heritage

- ARCHAEOLOGICAL
- RURAL
- RELIGIOUS
- NATURAL
- INTANGIBLE



## Cultura heritage asset description

#### Ecomuseum in Pen Llŷn

The strategic locations of the Ecomuseum sites around the coast of the region, each with its unique offer highlighting the living marine, environmental, artistic (visual and performing arts), and linguistic heritage, should encourage more people to visit these heritage assets out of the main holiday season, bringing added economic benefits and developing interest and cultural awareness within the local community.



Augmented reality products will also open the experience to those who might not physically be able to participate and bring Wales and Pen Llŷn to a global audience.

The Ecomuseum will share learning opportunities with other regenerative tourism projects being developed in the region.

#### Specific goal related to the selected asset

To bring back the learning to Pen Llŷn, to catalyse actions and further innovation that will strengthen the links between the Ecomuseum and the wider local environment. The walking offer provides a steady stream of visitors during and out of the main holiday season to the region. Providing better information for people who utilise this resource through the use of digital apps and Augmented



**Reality** can improve the visitor experience and open the door to information about the natural environment and the culture and heritage of the region.

# Europeanisation: linkages between local heritage and European history and culture

The link between the Celtic saints who set up churches along the coast of Wales travelled extensively around the countries of northwest Europe and had churches in Ireland, Scotland, Cornwall, Brittany in France and Northern Spain. Many towns and villages carry the names of these saints today, and the indigenous people who still live and work in these communities today have a linguistic link back to these early Christians.

## European and international Cultural Heritage recognition(s)

- Unesco designation Llechi Cymru / Welsh Slate
- The North Wales Pilgrims Route that finishes at the tip of the Llŷn Peninsula is known as the 'Welsh Camino' (<u>link</u>)
- The Llŷn Coastline has Heritage Coast status that recognises its cultural importance and provides protection linked to planning issues within the designation. (link)
- The Wales Coast Path The Llŷn Peninsula is recognised for being one of the most striking and varied sections of the Wales Coast Path (link)

## Ongoing projects and best practices

- LIVE, Wales—Ireland INTERREG project (link)
- The #Ecoamgueddfa: the first digital ecomuseum in the world. (link)
- Skye Ecomuseum. (link)





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# Website and social media accounts

https://www.ecoamgueddfa.org/

Facebook | Twitter | Instagram @Ecoamgueddfa







photo by Alicja Klary

4.2 GREATER POLAND TOURISM ORGANIZATION, POLAND: find new strategies to promote the Piast Trail as a symbol to showcase and spread the authentic historical objects related to the beginnings of Poland and the Christian religion on its territory through inclusive strategies.

#### **Greater Poland Tourism Organization, Poland**

For Greater Poland, being part of the Be.CULTOUR Community means building a network of knowledge, sharing ideas, and seeking inspiration from Europewide to boost tourism locally.

## Region: Greater Poland

- THE CRADLE OF POLAND
- GREAT HISTORY
- GREAT ADVENTURE

# Type of organisation leading the larger local innovation ecosystem

#### **Public authority**

The Regional DMO clusters local governments, organisations, hotels, tour operators, universities and other partners. Its main focuses are supporting tourism development and promoting the region as an attractive tourist destination. The Regional DMO is a key partner in developing the region's core cultural tourism product: the Piast Trail.

#### Main challenges related to cultural tourism

Greater Poland is the birthplace of Polish statehood, filled with monuments from the early middle ages and places crucial for Polish history — connected with The Piast Trail, the oldest culture tourism trail in Poland. Yet, despite its significance, the trail is often perceived as suitable mostly for school trips. The key is to redefine it, bring new means of communication and storytelling and implement innovative strategies to build the tourist offer. Finally, it is essential to promote networking and cooperation between different entities in order to create a complex and complementary tourist product.

### Current strategic planning

Since 2016 the Piast Trail has been managed by the Piast Trail Tourism Cluster, established by a group of local governments, with the partnership of the Greater Poland Tourism Organisation. Together we implement the vision of a coherent tourist product, shape promotion and brand

management. There is an ongoing project to develop a common communication strategy, however, there is no master plan for the trail yet. The main objective is to make the Piast Trail the best recognised cultural tourism trail in Poland, establish direct links between the heritage and local economy and make that heritage comprehensible for European tourists.



**Photo by Jacek Cieślewicz** 

## Ideas and future perspectives

The main focus is to strengthen cooperation and bonds between all the stakeholders involved in the trail activities, promote a synergy effect and — based on the knowledge acquired by participating in Be.CULTOUR — to reshape its image, introduce innovative storytelling solutions and new tourist offers based on cultural heritage. It is crucial to make the trail an important element of local identity and be inclusive towards the local population and business by encouraging their involvement in the tourism economy.

# Type of cultural heritage

- ARCHAEOLOGICAL
- RELIGIOUS

## Cultural heritage asset description

#### The Piast Trail

The Piast Trail is the cultural heritage of the region. It is one of the most visited and best-known tourist routes in Poland. The trail's idea and message are to present and make available authentic historical objects related to the beginnings of Poland and the Christian religion on its territory. The Piast Trail intersects with other international and national tourist and cultural trails (the Way of St. James, the Romanesque Trail) and those with a regional range (the Trail of Wooden Churches around Zielonka Forest).



The trail is the main axis of tourism in the Greater Poland region and is supported by mobile applications, maps, routes for various modes of transport. It has a great potential to attract a large group of tourists.

### Specific goal related to the selected asset

The biggest challenge is to encourage the tourist facilities located on the Piast Trail to network, cooperate and willingness to identify more closely with the brand of the trail. The aim is to increase brand recognition of the trail in Poland and abroad.

# Europeanisation: linkages between local heritage and European history and culture

The Piast dynasty created the Polish state and its first rulers adopted Christianity, and then they were crowned with the approval of the German emperor and the pope. The idea behind the meeting of the German emperor in 1000 with the ruler of Poland was the seed of a thought about a united Europe. The preserved monuments constituting the core of the Piast Trail are the oldest historical sites in Poland and are part of the cultural heritage of the whole of Europe.

# European and international Cultural Heritage recognition(s)

The Address of the Polish Bishops to the German Bishops, which is related to the history of the Piast Trail and Lech Hill with Gniezno Cathedral, are Polish candidates for the European Heritage Label 2021.



photo by Karol Budzinsi

# Ongoing projects and best practices

- Common branding and communication for multiple entities, working together on the Piast Trail. An example of clustering in practice with decentralised organisation of a tourist product
- Adding new assets to the trail by supporting storytelling through augmented reality mobile app, interactive quests and events
- Development of basic infrastructure, crucial for the identity of the trail, including road signs, information boards, and outdoor maps.
- Supporting accessible tourism: accessibility audits, training and courses focused on accessible tourism, three-dimensional tactile models for blind tourists

#### Website and social media accounts

www.szlakpiastowski.pl

https://www.facebook.com/ZwiedzajSzlakPiastowski

https://www.instagram.com/szlakpiastowskipl/

www.wielkopolska.travel







4.3 KULDIGA DISTRICT MUNICIPALITY, LATVIA: A pioneer in digital data analytics for cultural tourism through the global visitor flow analysis using artificial intelligence.

#### Kuldiga District Municipality, Latvia

Our main goal regarding Circular Cultural Tourism is to boost Circular innovations, especially Augmented Reality solutions and tools. AR will scale cultural experiences.

Once it arrives, Augmented Reality will be everywhere.

## Region: Kurzeme

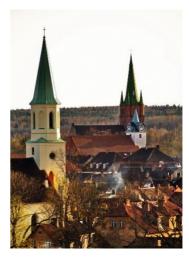
- GREEN
- BEAUTY
- HISTORY

# Type of organisation leading the larger local innovation ecosystem

#### **Public authority**

Kuldīga is one of the most charming and magical destinations in Latvia. It is a place that has preserved its medieval appearance and charm. The Kurzeme Region is the Western Region of Latvia,

which is involved in the project represented by the Kuldiga District municipality (public authority of central part of the Region). The Kuldiga Municipality has been a pioneer in digital data analytics for cultural tourism in Latvia regarding the global visitor flow analysis by artificial



intelligence. It has received the Sustainable Tourism Innovation award VISTAS in 2014, ITB, Berlin.

### Main challenges related to cultural tourism

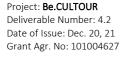
The main challenge is to boost Circular Cultural Tourism innovations, especially **Augmented Reality solutions and tools**. The AR tools planned to be developed within the project:

- AR GUIDE and navigation for Kuldiga city. AR guide app would allow users to scan cultural and historical landmarks, monuments, and geographical points of interest to view instant interactive digital information.
- AR cultural tourism MAP. Cities often offer touristic maps of the surrounding areas to help guide and inform guests during their visits. Similar hotels could use the actual map to reveal landmarks, famous constructions, and cultural monuments digitally popping out of the map in a realistic or artistic manner.
- AR art and Museums. Digital artists feature their art throughout the digital museums.
  Users could scan paintings and outdoor art murals to view, capture, and share the
  digitally hidden art on social media. It also allows tourists to learn more about the
  artworks and artists with a simple phone scan that could trigger audio guides, videos,
  text or a digital version of the artist himself explaining his masterpiece and personal
  story.
- Augment existing 3D Art. Cool monument, fountain, or architectural feature in town. The aim is to use Object e Scene AR Tracking technology to have digital augmentations attached to objects, sculptures, or the building structure itself.
- AR for restaurants and hotel dining. Digital representations of the 3D food menu or entertaining stories about the traditional artisan restaurant or hotel and the area. When visiting the restaurant, guests can point their phone's viewfinder to enjoy a series of artistic styles digitally layered around cocktails and meals, brought to life through Image Tracking augmented reality technology for sustainable and circular cultural tourism.

## Current strategic planning

We have updated two separate documents: culture as well as tourism development programs, both by 2021. The main objectives of the Kuldiga Culture Development Program 2021–2028 are:

- To identify and evaluate the existing creative industries and cultural environments of the municipality resources, including both cultural institute and organizational resources, offering a clear vision and solutions;
- Targeted planning of actions and investments, incl. the municipal budget for culture development;
- To substantiate the attraction of all types of investments to culture and related industries, incl. foreign and domestic investment;
- To promote the recognition of the cultural activities of the region in the regional, national and internationally.



### Ideas and future perspectives

Within Be.CULTOUR project, we wish to co-create and test sustainable human-centred innovations for circular cultural tourism through collaborative innovation networks within the project. We wish to develop some of the five ideas (mentioned before):

- AR GUIDE and navigation for Kuldiga city.
- AR cultural tourism MAP.
- Digital AR art in Museums or outdoor art exhibitions.
- Augment existing 3D Art.
- AR for restaurants and hotel dining.

## Type of cultural heritage

- RURAL
- INTANGIBLE



#### Cultural heritage asset description

#### Kuldiga

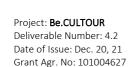
The cooperation between the city residents, house owners, managers and Kuldiga municipality is very important, which has become an integral part of the management of the historical UNESCO centre of Kuldiga oldtown. In 2011, the Kuldīga Oldtown Preservation and Development Plan was approved, comprehensively including various aspects of cultural and historical heritage preservation, integrating them into the sections of economic development, environmental protection, sustainable tourism and cultural development.

# Specific goal related to the selected asset

The top heritage assets and specific territorial challenges are Lack of data (and data-driven policies) and unknown destination. In Latvia, we have been pioneers in digital data analytics regarding the global visitor flow analysis through artificial intelligence in the local climate context. Therefore, we are eager to develop Smart data monitoring and management system for circular cultural tourism in Kuldiga as well as to develop sustainable human-centred innovations for circular cultural tourism to display the heritage asset.

# Europeanisation: linkages between local heritage and European history and culture

Kuldiga is an ancient Viking centre from the 9<sup>th</sup> Century. This heritage site is focused on the European history, identity and culture expressed in tangible and intangible cultural heritage, cultural landscapes, developing European Cultural Routes and the following European Heritage Labels: Vikings, Hansa, Christianity, Duke Jacob road, UNESCO site, EUROvelo 10 and 13, etc.





### European and international Cultural Heritage recognition(s)

Cultural heritage is an integral part of Kuldiga city. The historical centre of Kuldiga received the European Heritage Label in 2008 and was included in the UNESCO World Heritage Latvian List in 2011. In 2007 "Kuldīga Town in the Valley of the River Venta" was awarded with the title of the Best European Destination of Excellence in Latvia. It was awarded with Europa Nostra Award too. Kuldīga District council has been a member of the international organization "Mayors for Peace" since 2015 and from 2020, a member of the European Covenant of Mayors too.

## Ongoing projects and best practices

- Digital data analytics for culture tourism in Latvia regarding the visitor flow analysis by artificial intelligence in the local climate context.
- Kuldiga International Bauhaus Art Festival
- Development of Forest trail In Latvia and Lithuania and expanding the Baltic Coastal Hiking route in Lithuania.
- Revival of Industrial heritage for tourism development
- The adaptation of the Venta river to tourism in the border areas of Lithuania and Latvia (ViVa), Etc.

#### Website and social media accounts

www.kuldiga.lv

https://www.kurzeme.lv/en/

https://www.facebook.com/visitkurzeme/

https://www.instagram.com/kuldigalv/

https://twitter.com/kuldigalv







photo by Lieuwe Terpstra

4.4 MUNICIPALITY OF LEEUWARDEN, THE NETHERLANDS: A focus on the intangible cultural heritage, investing in cultural events to build a steppingstone for (young) creators.

#### Municipality of Leeuwarden, The Netherlands

"For Leeuwaden, Circular Cultural Tourism is stimulating overall tourism by means of investing in cultural events and therefore creating a stepping stone for (young) creators. Whilst taking into consideration that it should enrich and diversify our local community. Using culture to address social- and environmental challenges that we as a world need to defy."

# Region: Friesland

- OPEN SOCIETY
- EAGER
- DIVERS



Photo by Theo de Witte

# Type of organisation leading the larger local innovation ecosystem

**Public authority** 

Together with partners such as LF2028, Circular Friesland, Tourism Alliance Friesland, and the knowledge institutes (European Tourism Futures Institute), we work towards a more circular and sustainable tourism sector.

#### Main challenges related to cultural tourism

- Difficulty to attract visitors due to the position as a small and remote area.
- As a region with a diminishing population, it is difficult to maintain a certain level of facilities, especially within the cultural sector.
- Many creative, tourist and cultural institutions and organisations have been hit hard by the COVID crisis.
- A remote area, such as Friesland/Leeuwarden, often has a certain stigma, for example, about the distance (too far), the accessibility (difficult), the population (stiff and inhospitable).

### Current strategic planning

Together with the regional government, a position paper has been made defining the goals and ambitions up to 2030. However cultural tourism is not an integral part of this paper. Besides that, the municipality has its own policy paper, "Warm welcome".



## Ideas and future perspectives

**Photo by Hoge Noorden** 

Leeuwarden is proud residence of the Watercampus, Energiecampus, Dairycampus and Wateralliance. All in their own way, working on innovations in order to contribute to environmental circularity.

Besides that, on a tourism level, Leeuwarden focuses on the quality tourist and not the mass tourist. For culture, we strive to increase the quality level of our local makers by letting them work together with international market leaders in the field of culture.



INTANGIBLE



# Cultural heritage asset description

The focus is on three main aspects of the (intangible) cultural heritage:

- LF2028, our 10-year goal to complete the transitions put in motion during Leeuwarden-Fryslan 2018 European Capitol of Culture
- Own official minority language with the Netherlands
- the Elfstedentocht (11 cities skating tour),
- Iepenloftspullen (open-air plays by volunteers/non-professional actors),
- music ensembles (brass bands/taptoe/fanfare).

### Specific goal related to the selected asset

The main challenge is to use the limited resources they have at their disposal to create a cultural, creative and tourist offer that attracts guests and to do it without damaging the cultural, social and natural heritage. Moreover, a common thread for all these cultural heritage elements is that many volunteers drive them. This is an added value but also represents a challenge.

# Europeanisation: linkages between local heritage and European history and culture

As the capital of a province representing a minority language in the EU, Leeuwarden represents people with a strong cultural identity which can be found throughout Europe. Europe's rich cultural life is characterized by that diversity. In addition, Leeuwarden represents historic struggles (i.e. against water, oppression), an open society (represented by LF2018) with an ambition for the future that is focused on quality of life and environment instead of economic gain.

## European and international Cultural Heritage recognition(s)

- Leeuwarden is a former Capital of Culture (LF2018).
- The local language, the Frisian, has a special status as a minority language within Europe.
- UNESCO status as the City of Literature.

# Ongoing projects and best practices

- Leeuwarden is a former Capital of Culture (LF2018).
- Legacy program for LF2018, namely LF2028,
- Interreg Europe project ECoC-SME directed at entrepreneurship in the cultural and creative industries and how they can benefit from events such as ECoC.



photo by Jacob van Essen

- Leeuwarden is an associated partner in the Erasmus+ projects Culture United and Story Valley.
- BOSK: It is part of Arcadia, the follow-up of LF2018 (link)
- Kening fan'e Greide (King of the Meadow), was a production for LF2018 that focused on biodiversity loss and landscape.
- The ECoC-program, is an example of how LF2018 has very much been focused on using tourism and culture as a driver for change, socially as well as ecologically. (link)

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# Website and social media accounts

Tourist en marketing:

Website: <a href="https://www.visitleeuwarden.com">www.visitleeuwarden.com</a>

Instagram: <a href="https://www.instagram.com/leeuwardenstad/?hl=nl">https://www.instagram.com/leeuwardenstad/?hl=nl</a>

Municipality:

https://www.leeuwarden.nl/nl







4.5 MUSEO DIFFUSO DEI 5 SENSI SCIACCA COOPERATIVA DI COMUNITÀ IDENTITÀ E BELLEZZA, ITALY: transforming individuals from passive spectators to inhabitants through an inclusive and bottom-up tourism innovation project managed by a community no profit cooperative.

# Museo Diffuso dei 5 Sensi Sciacca Cooperativa di Comunità Identità e Bellezza, Italy

"For Sciacca 5 Sensi Circular Cultural Tourism is about becoming aware of the resources we already have, of their value and, without creating anything new, enhancing them to create valuable and sustainable touristic products and services through a connected and competent community."

## Region: Sicily

- COMMUNITY
- BEAUTY
- IDENTITY



**Photo by Antonino Carlino** 

# Type of organisation leading the larger local innovation ecosystem Civil Society

An inclusive and bottom-up tourism innovation project managed by a community no profit cooperative, which has become, in only two years, a community network with more than 55 engagement agreements. A big community engaged in building its own future responsibly.

#### Main challenges related to cultural tourism

The overall objective is to create an aware and competent community able to develop with its own hands its territories and connect it with buyers, consumers, and influencers alike in the cultural heritage and tourism industries to generate value-added markets using the uniqueness of the area: people and the "beauty" of the place where they live.

We are aiming at:

- Transforming individuals from passive spectators to inhabitants aware of their value and of the interconnection between them and the territory in which they live.
- Creating a destination that can attract tourists all year and can develop in a sustainable way by benefiting everyone.

#### Current strategic planning

The whole project aims at using existing resources in a responsible way:

- enhancing of existing resources, such as pre-existing buildings;
- enhancing of the knowledge local people own and sharing of identities through meaningful storytelling and experiential, transformative and emotional tourism;
- undergoing the process of using less plastic and reducing the use of resources.

## Ideas and future perspectives

The overall outcome is that the whole community grows and develops in a horizontal, sustainable, responsible, and circular way through Horizontal Economy, Circular Economy, Responsible Tourism and Sustainable Tourism.

Two main steps:

- 1. linking everyone who lives in the area and facilitating the awareness process about the resources available and how they can be responsibly exploited;
- 2. start positioning the destination in tourists minds and ensure the **destination** is working as an ecosystem.

# Type of cultural heritage

- RURAL
- NATURAL
- INTANGIBLE



**Photo by Ambra Favetta** 

# Cultural heritage asset description

Museo Diffuso dei 5 Sensi Sciacca

The territory of Sciacca has an immense heritage of history, art, archaeology, landscape, crafts, architecture, agriculture, food and wine, environment and traditions that has the right to be rediscovered, protected, and valorised.

The goal is to create awareness of its value, stimulate action to make it usable through storytelling and create an economy in which useful and ethical are no longer in opposition—the Economy of Beautifulness.

The focus is on the identities and the competencies of the people living in the area. Day by day, as more people get involved in the project, new ideas, stories, experiences, and projects come up to narrate the history, traditions, and cultural heritage. They become resources that, transformed through storytelling and experiences, benefit the whole community.

## Specific goal related to the selected asset

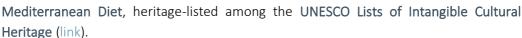
The vision is to create a community that is engaged for a sustainable and responsible development of its territory. An engaged community is able to guarantee viable long-term economic operations, providing socio-economic benefits to all stakeholders that are fairly distributed, including stable employment and income-earning opportunities, and contributing to equality and poverty alleviation. The aim is to generate awareness, valorise, and make the cultural heritage available to tourists, whom they call and consider temporary citizens.

# Europeanisation: linkages between local heritage and European history and culture

The tangible and intangible cultural assets are an expression of all the European and Mediterranean countries who conquered Sicily over history: the culinary culture, traditions, Sicilian language (recognized by the UNESCO as a language and not only a dialect) and architecture.

# European and international Cultural Heritage recognition(s)

- The town of Sciacca is part of the Phoenicians' Route, which is a "Cultural Route of the Council of Europe" certified in 2003.
- Additionally, among the identities they are valorising are found the Carnival and Anchovy and Sardines processing and conservation tradition, which are part of the REI (Registro Eredità Immateriali – Register of the Intangible Heritage (link) of the Sicilian Region.
- Food and the traditions tied to it are also one of the key assets they are working on, and Sciacca, a town on the Mediterranean in south Sicily, is one of the cradle of the





# Ongoing projects and best practices

The project connects people meaningfully and uses existing resources in a responsible way. To create a tourist destination, they did not build any new places or attractions. Instead, they connected different individuals among the community, who share the objective of living well in the place where they were born, and they valorised existing resources and made them available



to visitors. The experience offered is based on the knowledge local people own, and to share their identities, few other resources are needed.

#### Website and social media accounts

Website: www.sciacca5sensi.it

 $\textbf{Facebook:} \ \underline{www.facebook.com/sciaccacittadei5sensi}$ 

Instagram: <a href="www.instagram.com/sciacca5sensi">www.instagram.com/sciacca5sensi</a>

YouTube: www.youtube.com/channel/UCuxjrqBQtCZ7Vs40h5hEA1w







4.6 NICOSIA TOURISM BOARD, CYPRUS: The lack of a comprehensive branding among the local cultural industries that would boost Nicosia's tourism.

#### Nicosia Tourism Board, Cyprus

## Region: Nicosia

THE BRIGHTEST CAPITAL OF EUROPE

## Type of organisation leading the larger local innovation ecosystem

Non-profit

Non-profit organisation with the mission to enhance and promote the city and peripheral area of Nicosia as a tourist and business destination.

4 main areas: Cultural Tourism, Conferences, Incentive and Business Tourism and Wellness and Sports tourism.

## Main challenges related to cultural tourism

Lack of a comprehensive branding among the local cultural industries that would help the stakeholders in this field optimize their product, consequently enhancing Nicosia's tourism product.

### Type of cultural heritage

- ARCHAEOLOGICAL
- RURAL

#### Cultural heritage asset description

The Venetian walls of Nicosia

The walls are the longest preserved medieval walls in Europe, and this is quite significant not only for the Cypriot culture heritage but also for European Culture heritage.

Churches

Phaneromeni Church was built in 1872 next to an ancient Orthodox nunnery and is the largest church within the walls. The marble mausoleum located east of the church contains the remains of bishops and other clerics executed by the Ottomans in 1821 in reprisals for the beginning of the Greek War of Independence.

#### Specific goal related to the selected asset

The aim is to capitalise on the shared Venetian legacy in Europe to:

- diversify European tourist offer.
- promote sustainable cultural-tourism approach toward Euro-Mediterranean cultural and natural heritage linked to Venetian routes.
- contribute to the European Union policy of making Europe a more competitive tourist destination.
- create business opportunities in the sustainable cultural tourism sector.
- and, to encourage local authorities and stakeholders to invest in Venetian route-related products.

# Europeanisation: linkages between local heritage and European history and culture

Cultural Routes are an important way to enhance the competitiveness and sustainability of European tourism. The Venetian influence is very relevant in Euro-Mediterranean countries.



#### European and international Cultural Heritage recognition(s)

The Venetian walls are a candidate for the Venetian European Cultural Route

## Ongoing projects and best practices

• In regard to the Sustainable tourism principle of respecting socio-cultural authenticity, NTB takes initiatives to fully sponsor the renovation of historic houses facades in the central area of the historic centre and effectively lobbying towards the pedestrianisation of the area.



## • Currently, NTB concentrates its efforts on developing digital tools and maximise the use of emerging technologies to strengthen visitors' experiences

#### Website and social media accounts

Website: <a href="https://www.visitnicosia.com.cy/">https://www.visitnicosia.com.cy/</a>

Facebook: <a href="https://www.facebook.com/VisitNicosia">https://www.facebook.com/VisitNicosia</a>

Twitter: <a href="https://twitter.com/VisitNicosia">https://twitter.com/VisitNicosia</a>

YouTube:

https://www.youtube.com/channel/UCyDlt6QdiwgFBmxEBlvGGrA?view\_as=subscriber





4.7 NORTH-WEST REGIONAL DEVELOPMENT AGENCY (NWRDA), ROMANIA: Conservation, protection, restoration and valorisation of LIMES-related archaeological sites.

#### North-West Regional Development Agency (NWRDA), Romania

"For the North-West Development Region, being part of the Be.CULTOUR Community means a step forward towards capitalizing on the potential of the region through sustainable cultural tourism."

## Region: Nord-West Romania

- HISTORICAL & NATURAL HERITAGE
- AUTHENTICITY
- DIVERSITY

## Type of organisation leading the larger local innovation ecosystem

#### Public utility NGO

NWRDA elaborates regional development plans & strategies, committing the entire ecosystem of LPAs, businesses, social & academia in these processes; will act as MA for ROP 2021-2027, which will enclose heritage & tourism investment opportunities in Priority 7: An attractive region.

## Main challenges related to cultural tourism

Many heritage sites require investments for conservation, protection, restoration or equipment endowments to be included in tourist circuits. Many sites are in private property, not eligible for state funding. Due to improper restorations, a non-performing management or insufficient funds, some public heritage sites failed to attract and engage the local communities, resulting in lifeless, empty and unattractive sites. The cultural & tourism activity is concentrated in a few



centres, the rest being largely untapped, unknown or unreachable, having a high risk of unsustainability.

#### Current strategic planning

There are national, regional, county and local strategies that include components of cultural tourism but which are not entirely intended for this form of tourism.

Among the objectives found in these strategies are listed:

- Conservation, protection, restoration and/or endowment of cultural buildings and/or historical monuments
- Revitalizing the restored heritage objectives which have not maximised their potential
- Making sustainability plans for cultural and heritage objectives

#### Ideas and future perspectives

- Add management and/or marketing plans (to previous documentation of state funding

   conservation, protection, restoration or endowment of heritage sites) for the short
   and medium-term to ensure the sites' sustainability
- Involve local communities in the revitalization of cultural sites already restored to increase their attractiveness, competitiveness & sustainability
- Use of digital features: audio guides, virtual tours, VR & AR tools
- Increase the energy efficiency of cultural heritage sites

#### Type of cultural heritage

- ARCHAEOLOGICAL
- NATURAL
- INTANGIBLE



### Cultural heritage asset description

The North-West LIMES (Limes Dacicus, the permanent border of the province Dacia) consists of a complex system of towers, earthworks, walls, small fortifications and forts, existing since Roman times.

Nowadays, there are more than 160 LIMES-related archaeological sites in the North-West Development Region. Of these, 13 are Roman Castra of greater importance: Turda (Potaissa), Gilău, Bologa, Buciumi, Românași (Largiana), Brusturi (Certiae), Moigrad Porolissum, Brebi, Tihău, Cășeiu (Samum), Ilișua (Arcobara), Livezile and Orheiu Bistriței. Some of those were partially rehabilitated from ERDF and EARDF EU funds.

Most of the LIMES-related archaeological sites are no longer visible, being difficult to be identified.

## Specific goal related to the selected asset

LIMES heritage sites are remotely placed in the region; one goal is to boost their attractiveness & competitiveness and to dynamise the tourist flows by involving the local communities and



sites' responsible LPAs. LIMES attractions could also be enhanced with digital features by involving regional ITC clusters.

In addition, there is a need for good practices focused on **restoration & energy efficiency** due to previous improper interventions, which undermine the sites' authenticity and integrity.

## Europeanisation: linkages between local heritage and European history and culture

The Romanian LIMES from the North-West Development Region is a small puzzle piece from the Great Roman Empire, which, 2000 years ago, ruled a large part of today's Europe. The Romanian authorities are planning to include this area, the Romanian LIMES, in the UNESCO world heritage sites list to show the European territory's importance and common history.

#### European and international Cultural Heritage recognition(s)

- The North-West LIMES is part of the Romanian LIMES Dacicus, which is also part of the trans-national monument, Frontiers of the Roman Empire (FRE).
- The registration of the Roman border crossing various countries was a joint objective, a trans-national FRE monument being established in 2005. The Romanian Roman border is the largest unitary heritage monument in the country, contributing with the longest sector, of over 1000 de km, to FRE. (link)

### Ongoing projects and best practices

#### Digital tools

- Limes virtual tour
- Oradea fortress 3D model & restoration
- Digitization of museums (link 2)

#### **Cultural routes**

- Via Transilvanica
- Maramureş UNESCO Wooden Churches (link 2)

#### **Cultural** events

- Porolissum Fest
- <u>Electric Castle</u>

#### Industrial reconversion

• Turda Salt Mines

#### **Projects**

- RFC Recapture for Fortress Cities (Interreg Europe, 2019-2023)
- <u>ISTER Connecting hisTorical Danube rEgions Roman routes</u> (EUSDR Danube Programme, 2020-2022)
- <u>Transylvania Castles</u> (EEA & Norway Grants, 2016-2017)



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## Website and social media accounts

www.nord-vest.ro

www.facebook.com/AgentiadeDezvoltareRegionalaNordVest/

www.twitter.com/adrnv

 $\underline{www.youtube.com/user/ADRNordVest}$ 

https://www.linkedin.com/in/adr-nv







4.8 THESSALY REGION, GREECE: Creating the most important network of underwater museums in the Eastern Mediterranean.

#### Thessaly Region, Greece

"For Thessaly Region, Circular Cultural Tourism is a development tool."

#### Region: Thessaly

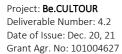
- PIONEERING
- SAFE
- EXTROVERTED

## Type of organisation leading the larger local innovation ecosystem

The Region of Thessaly protects, preserves and

promotes the rich and irreplaceable cultural stock of Thessaly with projects over 60 million euros from all financial instruments and actively supports dozens of cultural events, associations and organizations that keep alive the fire of tradition. With the opening of the first Underwater Museum in the country, in Alonissos, Thessaly becomes a leader in diving tourism, the second most expensive tourist product in the world. The promotion of Creative Tourism is one of the thematic priorities of the Strategy of Smart Specialization in Thessaly (RIS 3), organized based on the functional utilization of Thessalian Culture through activities capable of a) to activate part of

thematic priorities of the Strategy of Smart Specialization in Thessaly (RIS 3), organized based on the functional utilization of Thessalian Culture through activities capable of a) to activate part of the various resources of Thessaly (historical periods, gastronomy etc.) and b) attracts visitors seeking relationships with places and local communities, experiences and opportunities for creation.





#### Main challenges related to cultural tourism

The main challenges related to cultural tourism as they have developed due to the coronavirus are:

- The increase in the use of digital technologies to highlight cultural or natural resources, the use of digital immersion technologies for greater tourist engagement and better experience, the use of electronic ticketing and pricing policies.
- Improving the skills of employees in cultural resources to provide high quality services.
- Improving the accessibility of cultural or natural resources.
- Targeted marketing in specific markets with a different approach each time, with vehicle-recognized destinations such as e.g. the Meteoras that are gaining worldwide recognition.
- Actions linking knowledge with entrepreneurship in the field of cultural tourism (universities, technical institutes, research institutes).
- Actions for the use of digital tools and media for businesses.
- Marketing plan for the development of cultural tourism and specialization of the plan per group of institutions / audience / content.
- Creating a guide for the tour presentation and use of appropriate media (books, digital media, etc.).
- Creation of a guide for the promotion of cultural tourism of the Region of Thessaly.
- Enhancing business skills in the field of cultural tourism leading to certification.
- Supporting businesses to adapt to climate change and transition to a low carbon economy.
- Increasing business extroversion (eg exhibitions abroad, digital promotion tools)
- Strengthening alternative forms of tourism and innovative and extroverted entrepreneurship.
- Strengthen development research and innovation projects in RIS3 priority areas.
- Strengthening the interconnection of tourism with the agri-food system.
- Strengthening the creative industry.
- Improving employability in culture and tourism with actions for the creation of sustainable jobs, vocational training with certification of knowledge, upgrading of knowledge and skills of human resources in topics related to cultural tourism.
- Social economy / social innovation support (start-ups, social enterprises, clusters, networking).
- Ensuring conditions for social inclusion through the use of social entrepreneurship actions to integrate socially vulnerable groups into the labor market, as well as other integration actions, especially for groups most at risk of exclusion such as young people, women and the disabled.

#### Current strategic planning

#### The Integrated Spatial Investment in Cultural Tourism

The strategic goal of the implementation of the integrated spatial investments in the Tourism Culture Route in the Region of Thessaly is the protection, promotion and utilization of the



cultural and natural heritage and activation of human capital and companies for the emergence of Tourism Culture Route as a modern, international and competitive tourist product.

The utilization of the cultural and natural heritage in the Tourism Culture Route in Thessaly aims to convey the importance and need for preservation to the host community members and visitors. Also, its management should provide benefits to the host communities and incentives and means to maintain it. On the other hand, visitors must respect both the cultural values and the interests and financial interests of the community where the heritage is located, of the local groups that preserve it or of the owners of historic properties and the landscapes and the cultures from which it comes.

The Integrated Spatial Investment of the Northern Sporades Islands is a development strategy in the spatial unity of the Northern Sporades Islands in Thessaly, with an integrated approach, with emphasis on the sustainable development of local economies and societies, resources, increase employment and improving the quality of life of residents and visitors to the three islands of the Northern Sporades, through a new development planning framework.

#### Ideas and future perspectives

Solar charging stations for electric vehicles, cycling tourist routes, separation of waste and recyclable at the source, storage and supply of drinking water in streets and squares, marking, improving accessibility, maintenance and promotion of hiking trails of unique beauty

#### Type of cultural heritage

- ARCHAEOLOGICAL
- NATURAL



## Cultural heritage asset description

The Underwater Museum of Alonnisos/Sporades & The Underwater Museum of Western Pagasetic Gulf, Greece

Peristera is an islet near Alonissos in the North Sporades, a cluster of islands in Greece (central Aegean Sea). The island is part of the National Marine Park of Alonissos, North Sporades, the largest protected marine area in Europe (2,315 km2), where the monk seal (monachus monachus) finds refuge. Prehistoric remains and ancient tombs are located on the island of Peristera.

Peristera shipwreck This merchant ship is dated around the last quarter of the 5th c. BC, based on the artefacts and the transport amphorae recovered. This large wooden merchant ship of the classical period is considered one of the largest of that period and, at the same time, evidence of the importance of trade in the classical period. An extremely massive and impressive pile of transport amphorae still remains on the seabed, which almost still keeps the shape of the ship's wooden hull. Western Pagasetic Gulf is composed of shipwrecks of three different sites. The shipwreck at Kikinthos, at Akra Glaros Cape, at least four shipwrecks were recognized, the shipwreck at Telegrafos.



#### **KACs** description

Old Primary School at the settlement of Old Alonissos (Chora), in Amaliapolis a public building.

At the Knowledge Awareness Centre of Alonissos and Amaliapolis the visitor can:

- Meet the world of Underwater Archaeology
- Gather information on the Accessible Underwater Archaeological Sites
- Learn how he/she can dive to an Accessible Underwater Archaeological Site
- Get information on the BLUEMED project
- Visit the Digital Museum of Underwater Archaeology
- Do a virtual dive in the impressive shipwreck of Peristera



Part of the Bluemed project was the prototype installation of an underwater self-powered (with solar panels) system that provides real-time:

- video streaming from 5 Underwater Cameras
- remote-controlled land-based survey camera
- complete weather data and statistics
- complete solar power data and statistics

The site of the cameras is Peristera island. The cameras are running an Image Recognition software that can send alerts and updates relevant to on-demand pre-programmed pattern recognition (divers, fishes, R.O.V. etc.)

#### Specific goal related to the selected asset

Our goal is to open four more diving parks in the Sporades and the Western Pagasitikos, creating the most important network of underwater museums in the Eastern Mediterranean. The shipwrecks, in combination with the other cultural monuments of Thessaly, such as churches, ancient theatres, castles and other archaeological sites, will make Thessaly a 12-month destination.

## Europeanisation: linkages between local heritage and European history and culture

Ancient shipwrecks teach us many facts of European history and practices and materials used at that time. For example Peristera shipwreck, in addition to the unparalleled aesthetic beauty of the underwater space, the shipwreck changed our understanding of the shipbuilding techniques of the ancient world. Marine archaeologists have brought to light a major breakthrough in the technology used to build the ship. Prior to discovering this shipwreck, ships of similar size and volume were considered possible to build only during the Roman era, i.e. three centuries after this shipwreck in Peristera. The size of the shipwreck proves that Greek shipbuilding art and technology were ahead of their time. It is considered one of the most significant shipwrecks



#### European and international Cultural Heritage recognition(s)

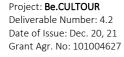
- European distinction for the Region of Thessaly in promoting innovative, alternative tourism products with added value for the economy, culture and local communities. The work flag of the Underwater Museum of Peristera in Alonissos, Thessaly Region won the 1st Prize in the category: "Innovation and digitization in sustainable cultural tourism, for smart destinations" of the European Cultural Tourism Network ECTN. The project was recognized as an example of excellence that inspires other tourist destinations and encourages the further development of sustainable and responsible cultural tourism initiatives.
- Meteora is one of the largest monastic ensembles in Greece, with a continuous presence from the time of the establishment of the first ascetics until today. The six monasteries to be visited in Meteora are today restored and, with most of them preserved their fresco decoration. In 1989 Unesco inscribed Meteora on the World Heritage List as a cultural and natural asset of particular importance.
- The Underwater Museums in Peristera Alonnisos is an archaeological site declared by the Ministry of Culture of the Greek Ministry of Culture and Sports.
- We have four more declared archaeological sites by the Ministry of Culture of the Greek Ministry of Culture and Sports in the area of North Sporades that we want to highlight.

#### Ongoing projects and best practices

- The award-winning European project Bluemed: https://bluemed.interreg-med.eu/
- Restoration of ancient theatres of Thessaly region
- Digital projection of the history and culture of Meteora and Olympus: <a href="https://euchangesthessaly.com/erga/ta-erga/item/12-kentro-pshfiakhs-provolhs-ths-istorias-kai-tou-politismou-twn-metewrwn">https://euchangesthessaly.com/erga/ta-erga/item/12-kentro-pshfiakhs-provolhs-ths-istorias-kai-tou-politismou-twn-metewrwn</a>
- Promotion of church monuments of the Thessaly region
- Theopetra Cave and Documentation Center and cave education: <a href="https://euchangesthessaly.com/erga/ta-erga/item/10-kentro-tekmhriwshs-kai-ekpaideyshs-sphlaiou-theopetras">https://euchangesthessaly.com/erga/ta-erga/item/10-kentro-tekmhriwshs-kai-ekpaideyshs-sphlaiou-theopetras</a>

#### Website and social media accounts

www.thessaly.gov.gr www.mythessaly.com







4.9 REGIONAL DEVELOPMENT AGENCY SREM, SERBIA: Reducing waste, regenerating natural resources, and empowering local communities in an archaeological site.

#### Regional development agency Srem, Serbia

"For Srem Region being part of the Be.CULTOUR Community means creating new partnerships, collaborations, exchanging good practices and developing new skills and knowledge to support policies and practics building at local and regional level, to develop innovative human-centred solutions for circular cultural tourism."

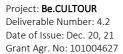
#### Region: Srem

## Type of organisation leading larger local innovation ecosystem

RDA Srem represents the link between the public, private and civil sectors in building strategic partnerships, realization projects with the aim of balanced regional development in Srem, Vojvodina and Serbia. One of the most significant partners in culture tourism is the Institute for the Protection of Cultural Monuments of Srem.



Previous practices of cultural tourism development were more based on promotion and "consumers" and less on the involvement of the local population and stakeholders. The circular economy principles have been recognised but without the application of business models.





There is a need for acquiring knowledge to accelerate the development of innovative solutions in different thematic areas: rural co-living, sensorial heritage, contemporary meanings of heritage, religious heritage, natural heritage and how to manage attractive destinations in a sustainable way, especially after the COVID-19 pandemic.

#### Current strategic planning

- Strategy of sustainable development of tourism in Serbia for the period 2016 2025.
- Vojvodina Tourism Development Program for the period 2018 2022.
- Strategy of sustainable tourism on Fruška Gora
- Culture Development Strategy of the Republic of Serbia from 2019 to 2029.

To guarantee the optimal use of natural and cultural resources of Srem that are the basis of tourism development through the support of environmental processes, protection of the socio-cultural heritage of the local communities.

#### Ideas and future perspectives

- Enhancing intersectoral collaboration with a focus on the circular tourism economy regarding the Establishment of the Center for sustainable development of Srem
- Mapping of culture and natural heritage of Srem and its valorisation with innovative solutions
- Creating topics and culture routes that connect the region Srem with regions surrounded
- Capacity building of public, civil and private sectors of Srem in bringing short and long term cultural torism strategies in local and regional level.

## Type of cultural heritage

- ARCHAEOLOGICAL
- RURAL
- RELIGIOUS
- NATURAL



#### Cultural heritage asset description

Sirmium is an archaeological site, a city-museum of national and international importance and represents the regional cultural centre of Srem. The remains of the ancient city of Sirmium are below the current urban settlement of Sremska Mitrovica. It is near the natural, cultural and religious heritage of the National Park "Fruška gora", the Special Nature Reserve of the pond "Zasavica", the rivers Danube and Sava as a potential river port, 60 km west of Belgrade. In the southern part of Srem is the Special Nature Reserve Obedska pond is known for its diverse wetland and forest habitats, numerous species of mammals, fish, amphibians, reptiles, insects and the exceptional richness of flora, ichthyofauna and especially ornithofauna with arranged picnic areas and monuments of folk architecture.

#### Specific goal related to the selected asset

The goal of the development of innovative human-centred solutions for circular cultural tourism in the Srem region, its valorisation, increase its visibility and reach higher sustainability and profitability by reducing waste, regenerating natural resources, and empowering local communities. A specific goal is the capacity building of interested stakeholders of the Srem region to actively participate in the co-creation, peer-learning, improve sustainable and circular cultural tourism policies and practices.

## Europeanisation: linkages between local heritage and European history and culture

The archaeological site of Sirmium represents the culture, architecture and history of the Roman Empire in the period from the first decade of the new era until the collapse of the empire at the end of the 6th century. The monasteries of Fruška Gora (Holy Mountain of Serbia) are a unique group of sacral buildings (17 in total), created from the end of the



15th to the 18th century. Eight archaeological sites located on UNESCO Tentative List Delivered – Frontiers of the Roman Empire – The Danube Limes (Serbia).

#### European and international Cultural Heritage recognition(s)

Originated from the Pannonian Sea, Fruška gora is a unique natural phenomenon with over 1500 species of plants, 211 species of birds and 60 species of mammals (Important Bird Area, IBA - 011SER), is the oldest national park in Serbia. SNR "Obedska bara" and SNR "Zasavica" are significant nature habitats in Srem with identified areas of protection within the different international ecological networks. The Roman Emperors' Way and the Danube Wine Route is the Council of Europe's first cultural route from Southeast EU.

## Ongoing projects and best practices

- Establishment of the Center for sustainable development of Srem, https://www.youtube.com/watch?v=5zDdVKjfKwM&feature=youtu.be;
- RecRoad 2016-2017, Viability in the country of Srem. Horizon 2020 Program
- ARCHEST project: **Education of archeological visitors** along the Roman road Aquileia-Emona-Sirmium-Viminacium.
- Roads of the Roman emperors and the Danube wine route in cooperation with the Danube Competence Center and GIZ GmbH
- Bicycle tourism toward rural and regional development Srem
- Cycling Danube the establishment of the regional cycling route Srem



#### 52

#### Website and social media accounts

https://rrasrem.rs/

https://www.facebook.com/RegionalnaRazvojnaAgencijaSrem/

https://zavodsm.rs/

https://www.facebook.com/zavodsmitrovica/

http://www.carskapalata.rs/carskapalata.html

https://sr-rs.facebook.com/carskapalata.sirmijuma

https://www.npfruskagora.co.rs/en/

https://www.vojvodinasume.rs/en/environmental-protection/obedska-swamp/

http://www.zasavica.org.rs/en/





4.10 VENETO REGION, ITALY: the creation of a slow mobility itinerary in the Prosecco hills: valorising the agri-food heritage by guaranteeing a zero environmental impact.

#### Veneto Region, Italy

For Veneto Region, Circular Cultural Tourism is sustainability, integration, rural landscape.

### Region: Veneto

- CULTURAL LANDSCAPE
- TRADITION
- HISTORY

## Type of organisation leading the larger local innovation ecosystem

#### **Public authority**

Veneto Region - Department for territorial marketing, culture, tourism, agriculture and sport - promotes several initiatives to develop a new green dimension for cultural tourism thanks to active territorial policies (regional laws, territorial planning tools and funds).



One of the main challenges at the regional level is the management of the mass tourism flows, which affect especially the cities of Venice and Verona, through the delocalization of these flows to other areas of the region and the promotion of a tourism with zero environmental impact. The Prosecco Hills are focusing on creating a slow mobility itinerary that connects notable sites in the Veneto region. There are other initiatives regarding outdoor tourism and widespread accommodation facilities with few beds.



#### Current strategic planning

Veneto Region recently adopted two regional laws for slow and green tourism: one for cycle-tourism and one for routes. The Regional Strategic Plan for Tourism, annually updated in compliance with these rules, includes specific "slow and green" actions addressed to cycle tourism, routes, and equestrian tourism.



The three main objectives are:

- To distribute tourism in Veneto all over the year.
- To promote tourism in the less known areas by valorising tangible and intangible heritage.
- To enhance the circular economy in tourism.

Prosecco Hills association has a site management plan approved by Unesco Organization.

### Ideas and future perspectives

The site management plan of the Prosecco hills will be updated in 2022, all the useful contributions of Be-Cultour can be implemented.

The Association will soon set up working groups with local stakeholders related to tourism, training and sustainable mobility.

A dialogue is underway with other Unesco sites in the Veneto region to create shared tourist and cultural itineraries.

A fair connection to Vinitaly concerning the world cultural landscapes related to wine and wine cultivation is planned.

## Type of cultural heritage

- RURAL
- NATURAL
- INTANGIBLE



## Cultural heritage asset description

#### The Prosecco Hills

It is a wide area in the centre of Veneto, characterised by a **terraced landscape** where the main agricultural production is the Prosecco wine. Prosecco Hills are characterised by a **long agri-food tradition** that is the basis of the terraced landscape. Veneto Region cooperates with the Municipalities of this area to involve the local stakeholders in the information and communication system, design educational packages for local guides, and select locations to be restored.

#### Specific goal related to the selected asset

The main goal is to delocalise the massive tourism flows from cities like Venice and Verona to this less-known area through innovative strategies for its valorisation that guarantee a zero environmental impact.

## Europeanisation: linkages between local heritage and European history and culture

Prosecco hills represent an example of a European rural area, and it is a sample of the European agri-food heritage. Prosecco Hills are characterized by a long agri-food tradition that is the basis of the terraced landscape. The strong connection between grapevine and landscape transformation can be found in many other European areas.



### European and international Cultural Heritage recognition(s)

- In 2019, Prosecco Hills of Conegliano and Valdobbiadene became a UNESCO Heritage site. Veneto Region is a partner of the Association that manages this site.
- In 2016 the same area was awarded as the European Capital of Cultural Wine, and it is one of the members of the European Wine Cities (RECEVIN) network.
- One of the municipalities of the area was also a candidate as Italian Capital of Culture 2022, an initiative linked to the European Capital of Culture award.
- Follina and Cison di Valmarino have been inserted in the "most beautiful villages of Italy" ranking list.

## Ongoing projects and best practices

- UNESCO Association for the promotion of Heritage of Prosecco Hills from Conegliano and Valdobbiadene
- Two regional laws for slow and green tourism: cycle-tourism and routes.

#### Website and social media accounts

www.regione.veneto.it

www.culturaveneto.it/

https://www.facebook.com/Culturaveneto/

https://collineconeglianovaldobbiadene.it/

https://www.facebook.com/coneglianovaldobbiadene.unesco/

https://www.instagram.com/collinepatrimoniounesco/



**Photo credit: Visit Bradford** 

4.11 SALTAIRE INSPIRED, UK: Building on the creativity of the local community, blending heritage, the arts, diversity and inclusivity.

#### Saltaire Inspired, UK

For Saltaire Inspired, Bradford, being part of the Be.CULTOUR Community means we can share and develop more co-creative and innovative ways to build relationships with our local and wider communities to generate effective circular cultural tourism experiences in places of Industrial Heritage.

## Region: West Yorkshire

- CREATIVELY DETERMINED
- VIBRANT CULTURE
- ACTIVE COMMUNITY

## Type of organisation leading the larger local innovation ecosystem

Saltaire Inspired co-creates art events within the unique historical & contemporary context of Saltaire Industrial Village, a UNESCO World Heritage Site. We involve residents, schools, community groups & businesses, ensuring cultural experiences for all who live, work & visit Saltaire.

## Main challenges related to cultural tourism

Saltaire Village as a World Heritage site is not as well known regionally and beyond as a cultural destination, and there is limited understanding by locals and visitors of the reasons for its



UNESCO status. Equally, those who do visit, tend not to extend their stay or explore cultural attractions in the wider district, such as Bradford Industrial Museum, Cartwright Hall or Cliffe Castle for example - all gems within a short distance of each other.

#### Current strategic planning

The wider district of Bradford has just launched a ten year cultural strategy 'Culture is Our Plan' committed to building on the creativity of the local community, blending heritage, the arts, diversity and inclusivity. Bradford is one of the youngest cities in Europe, and there is an energy to nurture community-driven sustainability and human-centred approaches to re-create and re-design impactful cultural experiences.



**Photo credit: Visit Bradford** 

### Ideas and future perspectives

As an Industrial Heritage site in a northern city with many challenges, we are keen to develop a more coordinated approach to a circular cultural offer of cultural experiences, venues and organisations in and beyond Saltaire. With our emerging co-collaborators in Västra Götaland, (Sweden), we are keen to build on innovations and create a networked approach to build a community of practice and Be.CULTOUR provides an excellent international impetus for us to connect, learn and co-create together.



INDUSTRIAL

#### Cultural heritage asset description

Saltaire, located 3 miles from the centre of Bradford, became a World Heritage Site in 2001. Established in 1851, Saltaire derives from Sir Titus Salt (1803-1876) and the River



Aire, which runs through the village. As a leading industrialist in the woollen industry Salt established his business, providing 824 fully equipped homes with facilities for all his employees, in stark contrast to typical dwellings of the day. As well as the Mill, Salt built a church, washhouse, a village hall, hospital, a school, and almshouses that were rent-free for the sick and elderly, plus a pension, forty years before the first state pensions in the UK. Today the houses are occupied by private residents, and Salts Mill contains galleries, SMEs & restaurants.

## Specific goal related to the selected asset

As a small organisation dependent on volunteers and residents, our philosophical approach is grounded in human-centred development and sustainable creative practice. Our specific focus is visual arts, and this is our key tool in generating co-creative experiences with residents, local



## Europeanisation linkages between local heritage and European history and culture

Saltaire was one of the early examples of architecture featuring a unified public realm emulated in many buildings and areas throughout Europe. Its design was informed from architectural reference to Italian renaissance and its connectedness to European trade links. Saltaire is part of the European Route of Industrial Heritage. Bradford as a textile town had EU trade links spanning many years exemplified by



locations named 'Little Germany' reflecting commercial trade links from overseas.

**Photo credit: Visit Bradford** 

#### European and international Cultural Heritage recognition(s)

As well as the recognition of Saltaire Village as a unique Industrial Heritage Site, and part of the European Route of Industrial Heritage, Saltaire continues to connect with EU partners to build links between artists and cultural organisations through Saltaire Inspired. In addition, The Saltaire World Heritage Officer collaborates with UK World Heritage sites on developing and sharing good practice on sustainable tourism, travel and heritage by assessing UNESCO Sustainable Development Goals.

### Ongoing projects and best practices

- Saltaire Open Village & Makers Fair: contemporary works of art and crafts co-presented with residents in Saltaire's homes and the Village Hall providing a platform for 100+ artists; student 'showcases' & schools.
- Saltaire Living Advent Calendar: a village-wide installation illuminating windows in residents' homes, Salts Mill & businesses in December with partners in Scotland, Sweden & USA.
- Innovative commissions in iconic Salts Mill.
- Supporting the sustainable Travel Plan for events.

#### Website and social media accounts

Website: <a href="http://www.saltaireinspired.org.uk/">http://www.saltaireinspired.org.uk/</a>

Facebook : <a href="https://www.facebook.com/saltaireinspired">https://www.facebook.com/saltaireinspired</a>
Instagram : <a href="https://www.instagram.com/saltaireinspired/">https://www.instagram.com/saltaireinspired/</a>

Twitter: @SaltaireArt







4.12 SAVONLINNA DEVELOPMENT SERVICES LTD, FINLAND: develop and expand partnerships into digital media, creative industries and local cultural production and heritage sectors to attract not only tourists but also digital nomads and creative people as full and part-time residents to the city.

#### Savonlinna Development Services Ltd, Finland

For Savonlinna, Circular Cultural Tourism means capacity building for the renewal of the regional tourism ecosystem so that it sustains and regenerates the region's social, cultural and ecological assets by protecting the Lake Saimaa environment reinvigorating our communities.

#### Region: South Savo

- VIBRANT CULTURAL HUB OF LAKE SAIMAA
- INTERNATIONAL MEETING POINT OF PEOPLE
- RICH CULTURAL HERITAGE RELATED TO THE LAKELAND ARCHIPELAGO

### Type of organisation leading the larger local innovation ecosystem

Public development agency

Savonlinna Development Services Ltd. (SDS) is a development agency owned 100% by the city of Savonlinna and is carrying out project activities with over 15 years of experience on the European level. SDS is a cluster organisation coordinating the cooperation of enterprises in

tourism and cultural and creative industries, destination management organizations and cultural heritage institutions in order to promote sustainable development and the livelihood of the area.

#### Main challenges related to cultural tourism

Savonlinna is a seasonal touristic destination. The strategic goal is to make it an all-year-round cultural destination with events, cultural attractions and activities attracting significant domestic and international tourists during spring, summer, autumn, Christmas and winter. We are making an effort to connect to new audiences with the help of user-driven and responsive design of services.



#### Current strategic planning

- The aim is to develop and expand partnerships into digital media, creative industries
  and local cultural production and heritage sectors to attract not only tourists but also
  digital nomads and creative people as full and part-time residents to the city.
- The approach to destination management is to significantly increase the inclusion of stakeholders and small and medium-sized enterprises in tourism and creative industries as well as improve the usage of data and knowledge management for building a competitive regional tourism cluster.

#### Ideas and future perspectives

We aspire to increase the inclusion of local inhabitants and attract enterprises and professionals with innovation capacity to the city in order to create new types of cultural experiences. We are looking into possibilities for revitalising the historical castle and Riihisaari museum with augmented reality experience targeted especially to the young. Saimaa Art Cave Retretti is an Art Centre that where private investment expansive underground spaces and in digital technologies (e.g. video mapping) has been c. 13 euros in 2020-2021. We are interested in developing the site as a public-private partnership into an all-year-round digital arts centre and hub, creating content inspired by our rich cultural heritage and utilizing the potential for cultural production through the Savonlinna - including Savonlinna Opera Festival. In 2022 we are launching the development of Finnish national urban park as a platform for cultural activity (approved by the Ministry of the Environment 30.9. 2021.)

## Type of cultural heritage

- INTANGIBLE
- RURAL
- NATURAL





#### Cultural heritage asset description

#### St. Olav's castle (Olavinlinna) and Savonlinna Museum Riihisaari

These two heritage assets are an example of shifting borderland between East and West, i.e. Kingdom of Sweden and Russia since the middle ages. Riihisaari museum is a window to the way of life in the Lake Saimaa archipelago, the biggest lake in Finland and the 4th largest lake in Europe. St. Olav's castle is also the venue of the Savonlinna Opera Festival that belongs to the category of the five most prestigious opera festivals in the world.

#### Specific goal related to the selected asset

Savonlinna is looking for innovative strategies to develop the historic ensemble of St. Olav's castle (Olavinlinna, est. 1475) and Savonlinna Museum Riihisaari site as a hub and gateway of cultural tourism in the Lake Saimaa area. In order to increase the number of visitors and even out seasonal variation, new types of attractions, events, and cultural content need to be designed to cover different times of the year and utilise the opportunities provided by the environments. Circular economy goals will be realised through the user-driven development or services valorising and re-creating cultural heritage in different representations also in the digital form. The social, human-centred dimension also means that the historic ensemble will be developed as an open platform for different types of cultural production reflecting different meaning for participant groups. It is intended that youth in the age category 15-25 years and families with children would be the prime target groups for new services.

## Europeanisation: linkages between local heritage and European history and culture

St.Olav's castle is an example of shifting borderland between East and West, i.e., Kingdom of Sweden and Russia since the Middle Ages. Riihisaari museum is a window to the way of life in the Lake Saimaa archipelago, the biggest lake in Finland and 4th largest lake in Europe. St. Olav's castle is also the venue of Savonlinna Opera



Festival belongs to the category of five most prestigious opera festivals in the world and which is cooperating e.g., with La Scala, Milan and many other most prestigious opera venues. Thus, the site is in renowned and unique focal point of European culture and history.

## European and international Cultural Heritage recognition(s)

- In the process of developing the site as a node of European Cultural Route(s) (St. Olav Ways, possibly Prat-cart prehistoric rock art trail (Riihisaari Museum).
- In preparation for applying for European Heritage Label. Needing innovation and fresh outlooks to develop the application.

 Lake Saimaa Ringed Seal Archipelago is on the tentative national list for UNESCO World Heritage nomination (expected in 2025), with a tentative visitor centre located on the site.

### Ongoing projects and best practices

- The sustainable "Lake Saimaa Purest Finland" brand for Lake Saimaa area including 5 cities and 2 regions. Through Lake Saimaa cooperation, they are committed to sustainable tourism and, with the support of Visit Finland, launching ecolabels and responsible practices in tourism companies.
- Together with Metsähallitus they are developing sustainable nature tourism according to their guidelines in two national parks in Savonlinna and Punkaharju national landscape protection area, also located in Savonlinna.
- Saimaa Ilmiö 2026 bid for ECoC. Building of wider CCI networks and cooperation. Bid failed, but we intend to develop and utilize established networks.

#### Website and social media accounts

https://www.visitsavonlinna.fi

https://www.savonlinna.fi/riihisaari/

https://www.kansallismuseo.fi/fi/olavinlinna

https://www.facebook.com/visitsavonlinna/

https://www.instagram.com/visitsavonlinna official/







**Photo credit: Visit Zuid-Limburg** 

4.13 STADSREGIO PARKSTAD LIMBURG, THE NETHERLANDS: focusing on the rich 2000 year history, to entice tourists to discover more and extend their visits and inhabitants to regain the region's pride

#### Stadsregio Parkstad Limburg, The Netherlands

For Parkstad Limburg being part of the Be.CULTOUR Community means having a unique chance to discover and learn from the tools for circular cultural tourism in other regions in Europe

Photo credit: Visit Zuid-Limburg

## Region: Parkstad Limburg

- MIX OF RURAL AND URBAN
- TRANSITION
- 2000 YEARS OF HISTORY



## Type of organisation leading the larger local innovation ecosystem

#### **Public authority**

Stadsregio Parkstad Limburg has developed particular expertise in collaborating with relevant stakeholders in the field of tourism to create an attractive touristic region out of an industrialized black coal mine region.

#### Main challenges related tocultural tourism

The region has a rich history that has known many ups and downs for the inhabitants. Through the years, a lot of the unique reminders of this rich history have been torn down, but a few have been saved, and some even restored. While history may not be so clearly shown in the environment, it's still significant for the region and its inhabitants. By turning down the reminders of the heydays of the region, the pride of its inhabitants faded. The main challenge is to find a way to let inhabitants and tourists experience the region's rich history and, by that, win back the pride of the region.

#### Current strategic planning

The cultural history of Parkstad Limburg has not been in the centre of tourism in our region, which was primarily focused on attractions and theme parks. By partly shifting the focus to cultural tourism, we want to improve the human-centred tourism in our region, with the objectives to entice tourists and inhabitants to discover more of the region and extend their visit and regain the region's pride.

The cultural history of Parkstad Limburg is, in essence, more part of the common European history than the common Dutch history. Learning from other European regions is therefore valuable.

#### Ideas and future perspectives

The region's goal is to entice tourists and inhabitants to discover more of the region and extend their visit. To achieve this goal, they want to use or renew the unique assets the region has, rather than invest in new things like buildings etc. They also want to stimulate visitors to use less polluting ways of transportation by investing in good cycling infrastructure.

#### **Photo credit: Visit Zuid-Limburg**

## Type of cultural heritage

- ARCHAEOLOGICAL
- INDUSTRIAL
- INTANGIBLE



#### Cultural heritage asset description

#### Parkstad Limburg's history

The heritage asset they would like to focus on is the rich 2000 year history the region has. With the use of five timelines, which highlight the most important transitions of the region, they tell the region's story to tourists and inhabitants. Each of these timelines has left its own unique print on the region's scenery, constructions, and culture. With the five timelines, they embrace the diversity that can be found in the region, from urban parts to beautiful nature.

#### Specific goal related to the selected asset

The challenge is to increase awareness about the diversity Parkstad entails and entice tourists to extend their visit and experience all Parkstad offers.

## Europeanisation: linkages between local heritage and European history and culture

The heritage asset of the rich history told by five timelines is a direct expression of European culture and history. The five timelines include the Roman Period, the Middle Ages, the Mining period, the Transition years and the New time. The events happening in these periods have affected all of Europe. The Parkstad region has known lots of different European rulers and has been part of negotiations between countries. The cultural history of Parkstad Limburg is, in essence, more part of the common European history than the common Dutch history.



**Photo credit: Visit Zuid-Limburg** 

#### European and international Cultural Heritage recognition(s)

The heritage asset of the rich history told by five timelines is a direct expression of European culture and history. The five timelines include the Roman Period, the Middle Ages, the Mining period, the Transition years and the New time. The events happening in these periods have affected all of Europe.

### Ongoing projects and best practices

Creation of the Experience in the heart of Parkstad Limburg region. In this experience, visitors can not only get touristic information but can also experience the history of the region. By using modern techniques, like a digital graffiti wall and storytelling through movies and podcasts, visitors get a unique kick-off to their touristic experience in Parkstad. (link)

The region facilitates collaboration between seven municipalities and entrepreneurs to work together to build a better region and promote one image of the region.

#### Website and social media accounts

https://parkstad-limburg.nl/

https://www.facebook.com/stadsregioparkstad/

https://www.linkedin.com/company/stadsregio-parkstad-limburg

https://www.youtube.com/user/parkstadlimburg/videos

https://www.visitzuidlimburg.nl/omgeving/parkstad-limburg/de-vijf-verhaallijnen/







4.14 SVILUPPUMBRIA, ITALY: enhance and promote the hiking network as a slow way to visit the main cultural attractions and enjoy the natural environment.

#### Sviluppumbria, Italy

For Umbria being part of the Be.CULTOUR Community means learning from peers how to make the Greenheart of Italy...greener.

#### Region: Umbria

TREASURE THROVE OF CULTURE AND ART

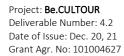
## local innovation ecosystem

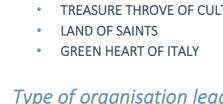
Public development agency

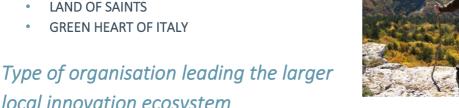
Sviluppumbria is the Regional Development Agency of Umbria and is the in-house supporting the Regional Government on policies relating to SMEs creation and boost, internationalisation, EU cooperation, innovation and Tourism.

## Main challenges related to cultural tourism

To find innovative approaches to urban cultural heritage to promote sustainable mobility and walking/cycling itineraries. As these issues are now more of a priority than ever, due to their 'natural' social distancing opportunity in times of COVID, finding the best solutions to the challenges faced by the region (poor interregional connections, hilly cities and territory) is crucial.







• To explore solutions and ideas about full accessibility of cultural heritage and assets and connect cities and their heritage with their natural environment.

#### Current strategic planning

The main strategy involves the enhancement and promotion of the hiking network (rete dei cammini), a slow way to visit all the main cultural attractions of the Region and enjoy the natural environment. Particular attention is also devoted to the promotion of local borghi. These small hamlets allow for an experience of lesser-known heritage and enjoy the typical Italian way of life as well as the support of cultural events and festivals, attracting visitors all year round.

#### Ideas and future planning

The St.Francis Way is the primary spiritual itinerary in Umbria and is part of a larger project aimed at connecting all walking, cycling and bridle trails, offering a sustainable mobility alternative to visit heritage without cars. The circular economy approach to this and all other cultural assets of the Region will guide us in identifying the relevant stakeholders, assessing the current gaps, identifying key objectives, develop, and implementing a circularity plan.

#### Type of cultural heritage

- RURAL
- RELIGIOUS
- NATURAL



### Cultural heritage asset description

The Town of Assisi and the Via di Francesco (St Francis Way)

Assisi is the heart, and in many cases, a final destination for St Francis Way, a **pilgrimage route** that connects many cultural heritage attractions and the five main cities of the region (Perugia, Terni, Foligno, Spoleto and Città di Castello).

Assisi is a major tourist and cultural destination, as it is one of the most famous religious centres in Italy after the Vatican.

#### Specific goal related to the selected asset

The Region's main goal is to identify a set of circular values that can be translated into an actual implementation plan aimed at drastically reducing negative impacts produced by cultural tourism along the St.Francis Way, as pilot action for testing a circular economy model applied to all cultural tourism assets in Umbria.



## Europeanisation: linkages between local heritage and European history and culture

The architectural and artistic monuments in Assisi and along the Way are milestones in the evolution of European art, culture and spirituality, and have long attracted visitors seeking to connect to the values of St. Francis: frugal lifestyle, respect for nature and her creatures, and standing for one's own ideas. The Via di Francesco arose spontaneously through different grassroots actors.

#### European and international Cultural Heritage recognition(s)

- St. Francis Way has been UNESCO-listed since 2000 for its "ensemble of masterpieces of human creative genius" that "significantly influenced the development of art and architecture".
- The Via di Francesco attracts walkers worldwide and has been recognised among the best European 'Destination of Sustainable Cultural Tourism' (2018) by the European Cultural Tourism Network and Europa Nostra.
- It is also included in the Best Practices identified by the SHARE project and approved by the Interreg Europe Policy Learning Platform.
- It is a candidate to be included in the European Cultural Route network.

#### Ongoing projects and best practices

- The Via di Francesco is in the Interreg Europe good practices database (viadifrancesco.it) and is one of the practices described in the EU Week 2020 Workshop "Resilient Heritage, Cohesive Society" (https://euregionsweek2020-video.eu/video/resilient-heritage-cohesive-society)
- The Interreg Europe project SHARE deals with exchanging experiences among 7
   European partners to find common solutions to make the cultural assets more
   sustainable and relieve pressure from residents and tourists alike. Sviluppumbria has
   developed and led the project for over 4 years (2017-2020) (interregeurope.eu/share)
- The InterregIVC project ZEN, in which Sviluppumbria aimed to find a common approach to make events throughout Europe more sustainable. The project was carried out from 2012 to 2014 and produced a Handbook to give events organisers tips on how to reduce the impacts of festivals and other large gatherings. The Handbook was adopted formally by AMA (Association of Artistic Events) Calabria in Italy in 2020, who was not a member of ZEN, as part of their implementation of the ERDF ROP 2014-2020 for the sustainability of all their events

#### Website and social media accounts

www.sviluppumbria.it
@sviluppumbria on FB
www.umbriatourism.it
@umbriatourism on FB, IG, YouTube
www.viadifrancesco.it







4.15 TIMIS COUNTY COUNCIL, ROMANIA: a dynamic, multicultural, modern and innovative city that keeps alive the memory of past times through a rich historical, architectural and cultural heritage.

#### **Timis County Council, Romania**

For Timis County, Circular Cultural Tourism is a new way to increase the notoriety of the destination in a sustainable manner.

## Region: Timis County

- MULTICULTURAL AND MULTIETHNIC
- INNOVATIVE
- DYNAMIC



## Type of organisation leading the larger local innovation ecosystem

#### **Public authority**

Timis County Council provides annual funding to cultural institutions and the associative environment in the field through the Cultural Agenda Program of Timis County, which manages to be one of the main ways to support culture, thus contributing to the development of cultural tourism in the county.

#### Main challenges related to cultural tourism

The main territorial challenges faced by the cultural tourism sector in the region are the concentration of touristic flows in only one site, the accessibility of remote areas and the lack of communication and synergetic actions.

#### Current strategic planning

The strategy for tourism development in Timis County (2018 – 2028) also includes proposals and measures for the development of cultural tourism. Most of the actions undertaken so far in terms of cultural tourism are the creation and promotion of cultural routes on topics related to specific architecture, traditional and ethnic culture; the organisation events to promote the built heritage, to promote the traditions and customs of different ethnic groups in the area or to promote local gastronomy; the involvement and support of the cultural program Timisoara European Capital of Culture in 2023.

The most important cultural tourism objectives are:

- Cultural heritage (tangible and intangible) is protected, capitalised, and promoted sustainably.
- Recognised tourist destination for cultural tourism with high-quality services for tourists.
- Increased cultural vitality, supported by a cultural offer adapted to various categories of the local and external public (including support for creative cultural industries).

#### Ideas and future perspectives

- Timis Circular Valley developing a cluster in the circular economy;
- Raising public awareness of the importance of using organic, recycled and reused products;
- Development of a platform for the promotion and implementation of the circular economy in Timis County;
- Incentive program for tourist consumption by offering one night of free accommodation for two nights of accommodation booked by visitors;
- Program for recognizing the quality and sustainability of tourism services/products (pilot action for accommodation or food units that includes certification actions for local operators; dedicated training and promotion);
- Support for stimulating partnerships in order to capitalize on local resources (e.g. facilitating the interaction between local agricultural producers and accommodation/food units).



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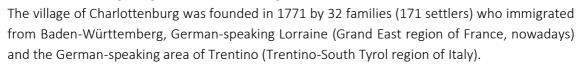
accommodation/food units).

### Type of cultural heritage

RURAL

#### Cultural heritage asset description

The Charlottenburg village and its surroundings



The multicultural character of the settlement was a constant feature until the end of the communist regime in Romania, when the German and Hungarian language populations migrated massively. Although currently, the population of the settlement is almost 100% Romanian, the cultural heritage of the settlement is preserved, primarily due to the integral protection (by law) of the settlement as a monument of national and universal value.

#### Specific goal related to the selected asset

The multi and interethnic character of Timiş County resides in all the categories of components of its cultural heritage. This fact can and must bring a plus for all the organised actions that shed light and bring to the knowledge of the consumer the patrimony at his disposal. The main goal is to inform the public about the tourism potential of the region.

## Europeanisation: linkages between local heritage and European history and culture

Timis County presents itself today as dynamic, multicultural, modern and innovative, keeping alive the memory of past times through a rich historical, architectural and cultural heritage. These attributes of the county are closely related to the history and civilization of the Banat region.

The multi and interethnic character of Timiş County resides in all the categories of components of its cultural heritage. This fact can and must bring a plus for all the actions that are organized and that shed light and bring to the knowledge of the consumer the patrimony at his disposal.

#### European and international Cultural Heritage recognition(s)

Even if registered on the national list of sites and monuments, Charlottenburg village still lacks international recognition, but it could be a great candidate for a European Heritage Label because of its unique circular shape and its history defined by a Pan-European identity.

#### Ongoing projects and best practices

• Timiş County Council is an associate member of the DKMT Euroregional Agency (Danube-Criş-Mureş-Tisa).



- Timiş County Council has developed a series of projects on the restoration and enhancement of heritage elements, by accessing European funds.
- Rehabilitation and revitalisation of fortress of Timisoara Citadelle, Theresia Bastion (link)
- Capitalisation of the cross border tourist potential, including bicycle lane along Bega river, downstream Timisoara (ROMANIA-SERBIA) Main results: Bicycle lane built (Romania); e (link)
- Banatian Village Living Museum, Csongrád Timiş Tradition and Multiculturality LIVMUSECSOTM (ROMANIA – HUNGARY Cross-border. (link)
- Renewable Energy Regions Network REN REN (INTERREG IV) (link)
- The repairing of the navigable infrastructure on Bega Canal (link)
- Eco Tamis (Interreg IPA CBC Romania-Serbia), a tourism infrastructure has been developed that promotes eco-tourism and cycling tourism along several routes (link)

#### Website and social media accounts

Department for tourism development of Timis County Council facebook page

(https://www.facebook.com/CentrulMultifunctionalBastion);

Discover Timis App (<a href="https://discovertimis.com/?locale=ro">https://discovertimis.com/?locale=ro</a>);

Timis County Council website (https://www.cjtimis.ro/);

Timis County Council facebook page (https://www.facebook.com/cjtimis).





4.16 UNIVERSITY OF ALGARVE, PORTUGAL: a geopark that involves the communities to offer sustainable tourism based on local values: villages, gastronomy, handicrafts, hiking, mountain biking, bird watching and geology.

#### **University of Algarve, Portugal**

For Geopark Algarvensis Circular Cultural Tourism is an opportunity to develop a region, currently economically depressed, ensuring the preservation of its natural and cultural heritage and creating local opportunities and solutions for a sustainable tourism model.

## Region: Algarve

- RURAL LANDSCAPE AND VERNACULAR HERITAGE
- NATURAL AND GEOLOGICAL DIVERSITY
- NON-MASS CULTURAL AND NATURAL TOURISM

## Type of organisation leading the larger local innovation ecosystem

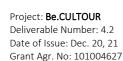
#### Academia

The University of Algarve has a deep knowledge of the Algarve region, its landscape and heritage (natural/cultural) and tourism as the main economic activity of this region. It also has a privileged connection to governmental and non-governmental organizations and to the local community.



The Algarve region is the largest tourist destination in Portugal and currently in Europe. The central coastal region of the Algarve has been dominated since 1960 by sun/beach/golf tourism, similar to that found in southern European countries on the Mediterranean coast. This model





has promoted a major economic, environmental, population and urban imbalance between coastal and inland areas. In the Algarve region, tourist activity is mostly located in the 20km closest to the coastline. For a better balance, it is necessary to develop a more diversified tourism (cultural and natural) to be more sustainable and promote greater involvement of the population.

#### Current strategic planning

The Geopark and the municipalities promote the dissemination of heritage, the discovery of the territory and organize creative tourism events. The main objective is to offer sustainable tourism based on local values - villages, gastronomy, handicrafts, hiking and mountain biking, bird watching and geology - and involving communities. National and municipal financial incentives are channelled towards creative handicrafts, gastronomic production and artistic, scientific and sports events.

### Ideas and future perspectives

Immersive experiences that promote the meeting of stakeholders (agrifood producers and artisans, environmental protection associations, tourist entrepreneurs and residents) with visitors to promote and enhance natural and cultural heritage (material and immaterial) and activation of the local economy.

Reinforcement of the feeling of belonging to a community and territory based on the history and memory of places, through the creation of co-living and co-working opportunities.

#### Type of cultural heritage

- NATURAL
- INTANGIBLE
- RURAL

## Cultural heritage asset description

#### The Algarvensis Geopark

Algarvensis Geopark is an area that includes territory from three municipalities in the central region of the Algarve - Loulé, Albufeira and Silves. It is a rural region with a high landscape and agricultural value linked to Mediterranean culture. Possessing a geological heritage of great national and international relevance, it combines a geo-conservation strategy and a set of environmental education and awareness policies to the promotion of sustainable socio-economic development based on geo-tourism activities, involving local communities, contributing to the valorisation and promotion of local products. This project aims to involve the local population in a strategy to diversify tourism which, especially in the municipalities of Loulé and Albufeira, is concentrated on the coastline, close to the sea.



#### Specific goal related to the selected asset

The Geopark project is still at an early stage, and although there are some initiatives already implemented, they are isolated from each other, lacking the cohesion that would give unity and identity to the region and boost cultural tourism

In this region, cultural tourism can be a way of balancing the asymmetries caused by traditional sun/beach/golf tourism.

## Europeanisation: linkages between local heritage and European history and culture

In terms of landscape and cultural heritage, the region where the Geopark is located is an evidence of the rural landscapes of southern Europe express the European dimension of Mediterranean culture, deeply linked to the construction of European culture and history. The region is an accumulation of historical layers that begin with the natural values (geology, hydrology, fauna) expressed in the Geological Sites, the landscapes integrated in the



National Network of Protected Areas, the areas belonging to the Natura 2000 Network and the paleontological records, among others.

## European and international Cultural Heritage recognition(s)

- The Algarviensis Geopark is preparing the application to become a UNESCO Geopark, being officially a Geopark aspirant since 2019.
- It is an Observer Member in the Portuguese Geoparks Forum.
- The geopark region is also covered by the Mediterranean Diet and has several villages, such as Querença, Tor, Salir, among others, where agriculture and gastronomy are a showcase of the Mediterranean Diet. The Mediterranean Diet was distinguished by UNESCO in 2013 as Intangible Cultural Heritage of Humanity. The University of the Algarve is one of the partners in the defense and implementation of this heritage, and is currently organizing the 1st Congress of the Network of Higher Education Institutions for the Safeguarding of the Mediterranean Diet.

#### Ongoing projects and best practices

- 365 Algarve: Rediscover the Algarve through the arts (https://www.turismodoalgarve.pt/pt/menu/461/365-algarve.aspx);
- Geopalcos: art, science and nature in the Geopark territory
   (https://www.geoparquealgarvensis.pt/aprender-e-sensibilizar/atividades/item/380-geopalcos-arte-ciencia-natureza)



- Projeto Querença: From Theory to Action Undertaking the Rural World (http://www.fundacao-mvg.pt/iniciativas/projecto-querenca)
- Loulé Interfood Fest (https://www.louleinterfoodfest.com/index.php)

#### Website and social media accounts

https://geoparquealgarvensis.pt



#### 5. Conclusions

From the activities carried out with the mirror ecosystems, it has emerged that there are some common pathways in terms of challenges and solutions in their local cases. In particular, there are shared interests and best practices regarding four macro topics:

- New strategies for the valorisation of natural heritage
- Focus on the inclusion of the local communities
- Valorisation of the local history and archaeological heritage
- Focus on the intangible cultural heritage and the use of digital tools.

#### 5.1 New strategies for the valorisation of natural heritage

There is a common trend in using circular cultural tourism approaches to valorise the natural and rural heritage through its deep relation to the local intangible heritage. In particular, enhancing its relationship with the local language, the agri-food and cultural heritage through the involvement of the local communities.

In the case of the Cyngor Gwynedd Council, the Ecomuseum in Pen Llŷn highlights the relation between its unique coastal landscape and the living marine, environmental, artistic, and linguistic local heritage. In this case, innovative methodologies such as digital tools for augmented reality and the inclusion of the wider local environment are used as assets for the promotion of local knowledge and skills.

Similarly, in the Algarvensis Geopark, the University of Algarve combines a geo-conservation strategy and a set of environmental education and awareness policies to promote sustainable socio-economic development based on geo-tourism activities involving local communities.

In order to relocate the massive tourism flows from cities like Venice and Verona, in the Veneto region, the Prosecco hills are valorised by creating a slow mobility itinerary that highlights its agri-food heritage by guaranteeing a zero environmental impact.

Sviluppumbria has taken a similar approach by enhancing and promoting sustainable mobility, walking, cycling and hiking itineraries as a slow way to visit the main cultural attractions and enjoy the natural environment in the Town of Assisi and the Via di Francesco (St Francis Way). In the four mentioned cases, slow and circular cultural tourism is offered to valorise less known destinations and as a way to balance the asymmetries caused by seasonal tourism and overtourism in specific destinations.



#### 5.2 Focus on the inclusion of the local communities

Both the cases of the Museo Diffuso dei 5 Sensi Sciacca Cooperativa di Comunità Identità e Bellezza and Saltaire Inspired show innovative strategies to involve the local community through human and community-centred bottom-up approaches to valorise the local heritage.

In particular, the Museo Diffuso dei 5 Sensi Sciacca focuses on the identities and the competencies of the people living in the area by involving them in horizontal and circular economy approaches for responsible and sustainable tourism. The result is the building of a local community engaged in the sustainable and responsible development of its territory that welcomes the tourists as "temporary citizens". This case also shows how a community no profit cooperative, in only two years, has become a community network engaging more than 55 local entities.

With a similar approach, Saltaire Inspired committed to building on the creativity of the local community, blending heritage, the arts, diversity and inclusivity to develop a coordinated approach to a circular cultural offer of cultural experiences, venues and organisations.

Saltaire Inspired is a small organisation dependent on volunteers and residents, with the aim of developing human-centred and sustainable creative approaches to co-create experiences with residents, local businesses, schools and colleges, as well as visitors.

#### 5.3 Valorisation of the local history and archaeological heritage

Among the 16 Be.CULTOUR mirror ecosystems, great importance has been given to the archaeological heritage and the related innovative strategies to ensure its preservation, valorisation and promotion.

In particular, in the case of the North-West Regional Development Agency, there is a significant challenge related to the conservation, protection, restoration of the North West LIMES. Due to improper restorations, a non-performing management or insufficient funds, some public heritage sites are no longer visible, are difficult to be identified and fail to attract and engage the local communities, resulting in lifeless, empty and unattractive sites. Innovative projects involving digital tools, a proper restoration linked to energy efficiency and circular cultural approaches would boost the LIMES heritage attractiveness and competitiveness and dynamise the tourist flows.

Another innovative approach for the valorisation of an archaeological site is the case of Thessaly Region and the Underwater Museum of Alonnisos/Sporades & The Underwater Museum of



Western Pagasetic Gulf. The opening of four more diving parks in the Sporades and the Western Pagasitikos will create the most important network of underwater museums in the Eastern Mediterranean, allowing tourists to dive and discover hidden underwater archaeological sites.

In the case of the **Regional development agency Srem** the main focus is to apply circular cultural approaches to the **Sirmium archaeological site**. In this latter case, while the circular economy principles have been recognised, they have not been applied yet through any business model.

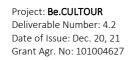
A similar goal is shared by the **Timis County Council** that considers circular cultural tourism approaches a key for its project of valorising the Charlottenburg village. The local objective of **keeping alive the memory of past times through a rich historical, architectural and cultural heritage** is carried out through the creation and promotion of cultural routes and the organisation of events on topics related to local architecture, traditional ethnic cultures and gastronomy.

In Stadsregio Parkstad Limburg, the focus is on its rich 2000 year history. With the use of five timelines, which highlight the most important transitions of the region, the goal is to increase awareness about the diversity that Parkstad presents and, therefore to entice tourists to extend their visit.

In the case of the Greater Poland Tourism Organization, the goal is to find innovative and inclusive strategies to promote the Piast Trail as a symbol to showcase and spread the authentic historical objects related to the beginnings of Poland and the Christian religion on its territory. In particular, the key is to reshape the Piast Trail image, promote it as an important element of local identity, find new methodologies for its communication and storytelling and implement innovative strategies related to the tourist offer.

In the promotion of the Venetian history of Nicosia and the famous Venetian city walls, Nicosia Tourism Board takes initiatives to fully sponsor the renovation of historic houses facades in the central area of the old town ensuring the respect of its socio-cultural authenticity. This approach is strengthened through the organisation of festival and cultural events to involve the local community.

The use of digital tools, energy efficiency and circular cultural approaches, new ways for communication and promotion, and combination with sport and cultural and natural routes are all innovative strategies to give prestige to the local history, the archaeological heritage, and their importance as representatives of local and European history and culture.



#### 5.4 Focus on the intangible cultural heritage and the use of digital tools

Cultural heritage does not end at monuments and physical places but also includes traditions, performing arts, events, knowledge, languages and skills. Some of the Be.CULTOUR mirror ecosystems focus their touristic offer on their local intangible heritage through investments in cultural events and digital tools such as Artificial Intelligence, boosting the creative industries and valorising their history and traditions.

For the Municipality of Leeuwarden, the main goal is to create a cultural, creative and tourist offer that attracts guests and to do it without damaging the cultural, social and natural heritage. To ensure that, the focus is on the valorisation of its local intangible cultural heritage, investing in cultural events to attract tourists and (young) creators.

Similarly, Savonlinna Development Services Ltd. aims at boosting digital media, creative industries, local cultural production and heritage sectors to attract not only tourists but also digital nomads and creative people as full and part-time residents to the city. Savonlinna is looking for innovative strategies to develop the historic ensemble of St. Olav's castle and Savonlinna Museum Riihisaari site as a hub and gateway of cultural tourism in the Lake Saimaa area. Circular economy goals will be achieved through the user-driven development of services valorising and re-creating cultural heritage in different representations also in the digital form, ensuring a social, human-centred dimension.

Another case strongly related to the use of digital tools is the one of the Kuldiga District Municipality whose main challenge is to boost Circular Cultural Tourism innovations through Augmented Reality solutions such as an AR city guide, an AR cultural tourism MAP, AR Museums, Augment existing 3D Art and AR for restaurants and hotel dining.

#### 5.5 Be.CULTOUR Community Advisors: three outstanding examples

In addition to the 16 Be.CULTOUR mirror ecosystems, three ecosystems have been selected to join the Be.CULTOUR Community as Advisors, since they present an added value as "multiplier networks" and "network of networks", which will add value to the Be.CULTOUR Community: Historic Environment Scotland, and two networks — CREATOUR and Future for Religious Heritage.

#### Historic Environment Scotland

Their national presence and profile in Scotland, through their visitor operations, regulatory role, community engagement and learning programmes, means they are recognised and connected



throughout Scotland and internationally. Historic Environment Scotland maintains and conserves the Properties in Care with its own Conservation teams of architects, surveyors, technicians, stonemasons, joiners, electricians, painters and gardeners, who are supported by specialist staff including digital documentation experts, researchers, archaeologists, architectural historians and conservation scientists.

As a cultural heritage organisation, they are internationally recognised for our innovative digital documentation work, most notably the pioneering Scottish Ten Project; and for being at the forefront of investigating and addressing the impacts of climate change on the historic environment.

#### **CREATOUR**

The CREATOUR research-and-application national network includes 40 creative tourism pilot projects organised by a variety of different stakeholders (from municipalities and regional development agencies to individual entrepreneurs and cultural associations). The unique locally-led ideation and development approach and the CREATOUR series of IdeaLabs have led to the development of an innovation network for responsible, sustainable, and regenerative tourism through creative tourism initiatives.

#### **Future for Religious Heritage**

Future for Religious Heritage (FRH) is the only independent, non-faith, not-for-profit organisation in Europe working to safeguard and protect religious heritage buildings and their contents. Currently, the network has +70 full members and +100 associate members from +35 countries. As a European network, FRH brings together diverse members from across the continent and beyond, facilitating the exchange of information, best practices, and joint initiatives. The FRH members encompass university departments, companies, local, regional, and national authorities, associations and individual professionals. This allows the religious heritage sector to be involved in each thematic discussion and bring in varied perspectives and solutions to the challenges addressed.

#### 5.6 Next steps

Based on the exchanges and the information gathered, ERRIN will streamline the mirror's involvement in some of the Be.CULTOUR WPs: WP1 (human-centred data management system), WP2 (guidance for improved use of ESIF), WP3 for the participation in the Hackathon

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co-creation workshop in Brussels with innovative solutions and further develop the peer-learning scheme.

Webpages dedicated to each mirror ecosystem will be developed and progressively updated, following up with the mirror regions' activities.



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#### **Acronyms**

[AMA] [Arts Marketing Association]

[DKMT] [Euroregional Agency Danube-Criş-Mureş-Tisa Regional Cooperation]

[FRH] [Future for Religious Heritage]

[LF2018] [Leeuwarden-Friesland European Capital of Culture 2018]

[NWRDA] [North-West Regional Development Agency]

[REI] [Registro Eredità Immateriali]

[REN] [Renewable Energy Regions Network]

[RECEVIN] [European Wine Cities network]

[SDS] [Savonlinna Development Services Ltd.]

[RIS3] [Research and innovation strategies for smart specialisation]

[UNESCO] [United Nations Educational, Scientific and Cultural Organization]

